

N O R T H C A R O L I N A

A composite image featuring the Statue of Liberty in the foreground, with a large bald eagle's head and neck behind it. The background is a blue field with white stars, suggesting the American flag. The entire image is overlaid with a semi-transparent blue filter.

# WORKFORCE INVESTMENT ACT

2001 ANNUAL REPORT



September 11, 2001

Behind the staggering number of deaths are the individuals, each of whom left behind family, friends and coworkers who feel the national tragedy on a personal level.

North Carolina pays tribute to the families and victims of New York, Washington, D.C., the Pentagon, American Airlines Flight 11, UNITED Airlines Flight 175, American Airlines Flight 77, and UNITED Airlines Flight 93.

# STATEMENT OF BUSINESS

North Carolina's ability to attract and retain high growth industries increasingly depends on our capacity to supply a skilled labor force. The North Carolina Department of Commerce supports programs that upgrade the skills of our existing workers, prepare youth and other emerging workers to enter the labor force, and reconnect dislocated workers and welfare recipients to the workforce.

## CONTENTS

Narrative	page 1
Dislocation of Workers	page 4
Adult Employees	page 5
Our Youth	page 6
JobLink Career Centers	page 7
North Carolina's Workforce Development System	page 8
Successful Transitions	page 9
Performance Measure Outcomes, Local Areas and JobLink Career Centers, Local Area Map and Additional Information	Appendix



**"Our workers must be well-prepared with both occupational and workplace skills."**

**Governor Michael F. Easley**

In order to assure economic prosperity throughout North Carolina, we must continue to develop a diverse and educated workforce. Our workers must be well-prepared, with both occupational and workplace skills, so that they are ready to help business in our state maximize competitiveness and profitability.

Resources provided through the Workforce Investment Act are critical to the success of this workforce development strategy. North Carolina's "JobLink Career Center" system provides easy access in a single location to a wide array of workforce development and human services. This statewide, "one-stop" system of service delivery now includes 88 chartered and 18 affiliate sites, making services to job seekers, workers and employers more readily available than ever before.

It is with pleasure that I join the Commission on Workforce Development in presenting this Program Year 2001 Annual Report describing the successes of our Workforce Investment Act program. This program plays an important role in ensuring that all citizens of North Carolina have the opportunity to thrive in the global economy of the 21<sup>st</sup> century.



**SECRETARY JIM FAIN**

**"I believe that workforce development is the single most important issue our state faces."**

We have significant challenges ahead. In recent months, North Carolina has seen a dramatic rate of job losses in all sectors, most prominently in the manufacturing, information technology and telecommunications industries. Families across the state are losing jobs and companies are closing their doors.

These trends are due in part to an economic downturn being seen nationwide. However, we are also seeing the effects of a rapidly changing economy in our state. We all know that North Carolina's economy of the 21<sup>st</sup> Century will not be based solely on the strongholds of our economic past- tobacco, textiles and manufacturing. Instead, our economy must be rooted in new technologies, global markets and a highly educated workforce.

These changes are challenging us to find new ways to ensure that we are doing everything we can to put North Carolina working families in touch with the training and the opportunities they need to find good jobs quickly. I believe that workforce development is the single most important issue our state faces at this juncture, and we must use every opportunity to locate more resources and use them efficiently.

The Workforce Investment Act helps all North Carolinians gain the skills they need to attract the quality jobs of the 21<sup>st</sup> Century. Through its system of workforce programs and JobLink Career Centers, WIA helps North Carolina forge ahead during these tough economic times by addressing both the individual and business needs of North Carolina's changing workforce.

## WHERE WE HAVE BEEN

On January 1, 2000, North Carolina implemented the Workforce Investment Act. Through numerous initiatives, North Carolina was able to offer effective workforce development programs and support services for the benefit of our citizens.

Over the past few years, multiple steps have been taken as the state moves forward toward successful workforce development programs and services.

- **1993** | Governor James B. Hunt issued Executive Order #4 establishing the Commission on Workforce Development in North Carolina.
- **1995** | North Carolina applied for and received a national One-Stop implementation grant from the US Department of Labor which began the workforce development system's initiative to establish North Carolina's JobLink Career Center system.
- **2000** | North Carolina successfully transitioned itself from the Job Training Partnership Act (JTPA) to the new Workforce Investment Act (WIA) implementing Title I programs and activities in each Local Area across the state. Governor James B. Hunt designated the Department of Commerce's Division of Employment and Training (DET) as the state's administrative agency for WIA funds.
- **2001** | Terrorists attacked America, killing thousands of people and creating temporary disruption to the country's financial network resulting in adverse economic consequences.

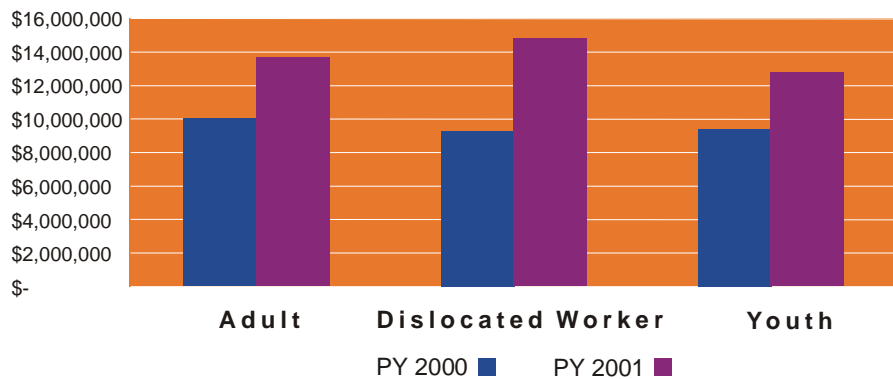


## WHERE WE ARE NOW

With the transition from the Job Training Partnership Act complete, North Carolina is now even better positioned to provide workforce development services that support economic growth and sustainability.

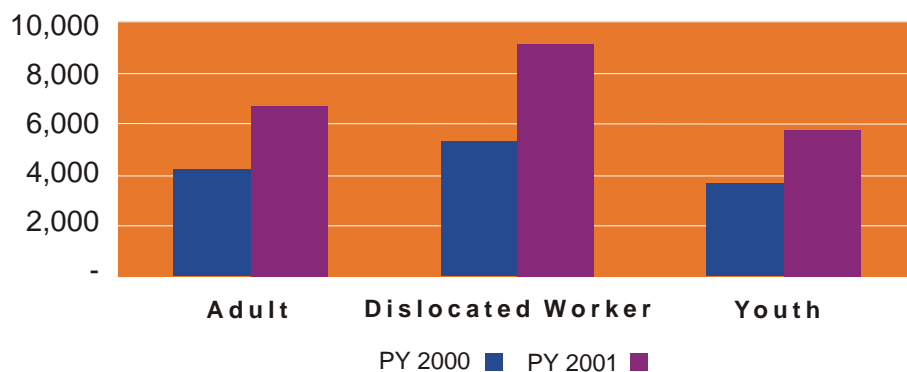
Having experienced a substantial increase in the number of unemployed workers due to increased layoffs and business closures, Dislocated Worker expenditures (including Rapid Response activities) jumped to \$14.8 million in Program Year (PY) 2001, a 41% increase from the PY 2000 level. Adult and Youth expenditures also increased from the previous year by 36% and 37%, respectively. Adult expenditures totaled \$13.6 million and final outlays for Youth stood at \$12.8 million.

### WIA Program Expenditures



PY 2001 also saw an increase across the board in the number of participants served from last program year. The Dislocated Worker program levels rose nearly 75%, from 5,210 in PY 2000 to 9,071 in PY 2001. Correspondingly, the Adult and Youth programs both increased by approximately 60%.

### Participants Served





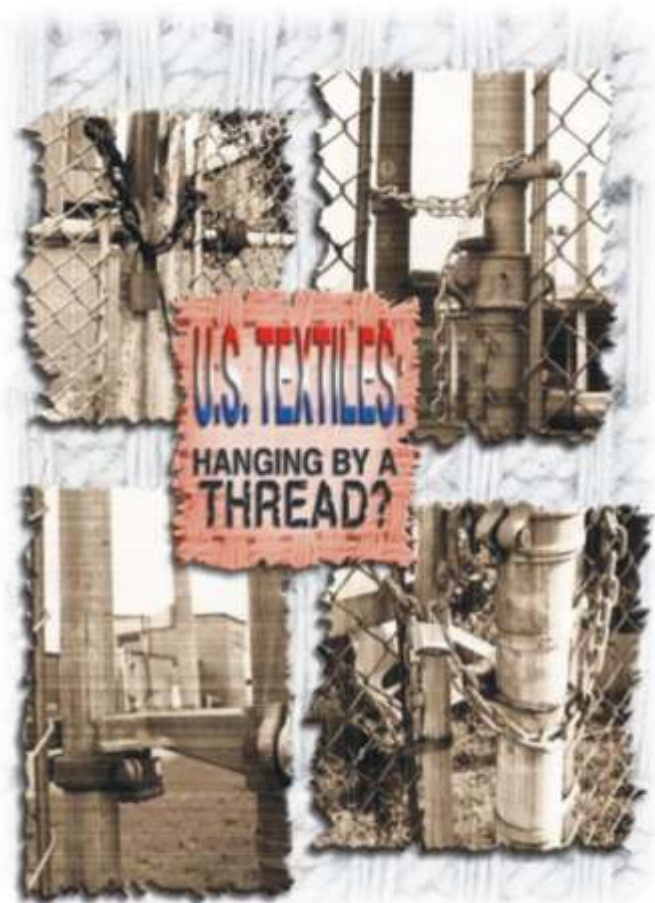
## WHERE WE ARE GOING

As North Carolina continues to develop its workforce, plans have been made for continuous improvement, including:

- developing a new Management Information System for North Carolina's JobLink Centers,
- encouraging supportive partnerships among all agencies involved, and
- enhancing capacity building initiatives for Local Areas.

North Carolina continues to face a decline in manufacturing employment, which consequently causes an increase in worker dislocations. The state will persist in helping these workers as well as new entrants into the labor force with the training and education they need to achieve their goals. Customer service and cooperative partnerships will remain a priority.

Although the future is unpredictable, especially in today's general economic slowdown, North Carolina is ready to face the challenges ahead. With the support of the North Carolina Department of Commerce, the Division of Employment and Training, and a multitude of agencies statewide, Tarheels are assured that North Carolina is striving to improve the economic well being and quality of life for its citizens.

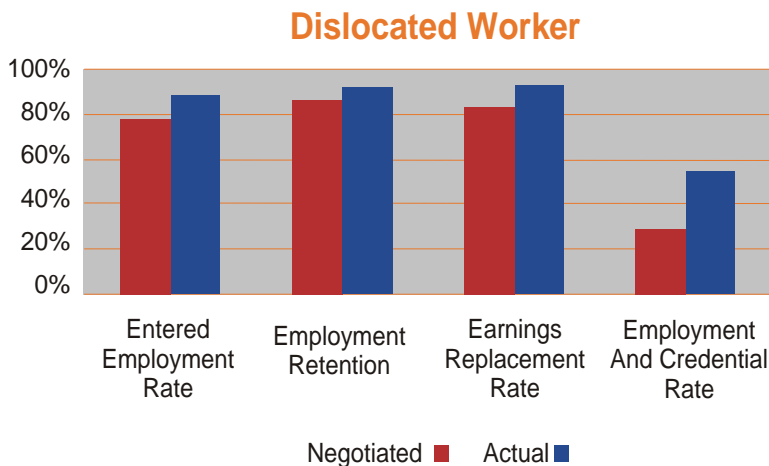




## DISLOCATION OF WORKERS: North Carolina's Changing Economy

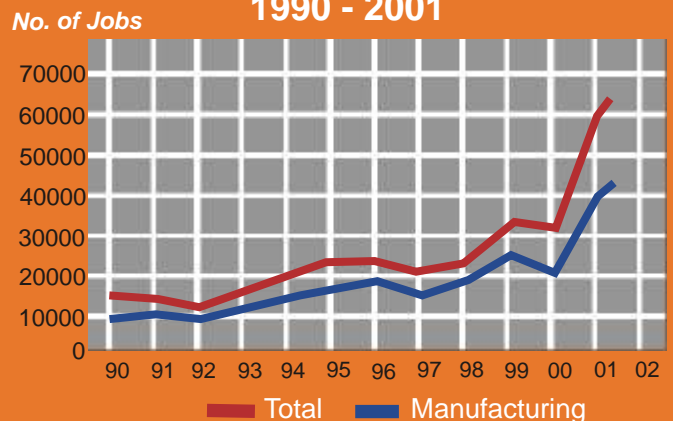
Workers who have been the victims of downsizing, layoffs, or plant closures must be flexible enough to move forward and seek new training or more education. In 1999, North Carolina had the 12<sup>th</sup> lowest unemployment rate in the country. By the end of 2001, the state had dropped to 6<sup>th</sup> highest. Of course one major factor in this development is the economic impact of September 11. The entire country saw massive layoffs especially in the airline and service industries. North Carolina was no exception receiving 13 WARN Notices from the various airlines in the days just following the terrorist attacks. Raleigh-based Midway Airlines, as well as U.S. Airways with a Charlotte hub, were each forced to lay off thousands of employees.

During PY 2001, the state's Dislocated Worker Rapid Response Unit received 205 WARN notices affecting 30,508 workers. WIA services are now more in demand than ever. The Rapid Response team is an integral part of the WIA Dislocated Worker Program. By offering Rapid Response services to these dislocated workers, the state is able to provide expanded options in a time when few choices are apparent. Training, job search assistance, and guidance are among the services WIA makes possible for the state to make available to its affected workers.



In PY 2001, North Carolina served over 9,000 Dislocated Workers with over 2,400 exiting the program. In spite of the dramatic increase from the previous year, the state still managed to exceed all Dislocated Worker performance goals.

### Announced Layoffs in North Carolina 1990 - 2001

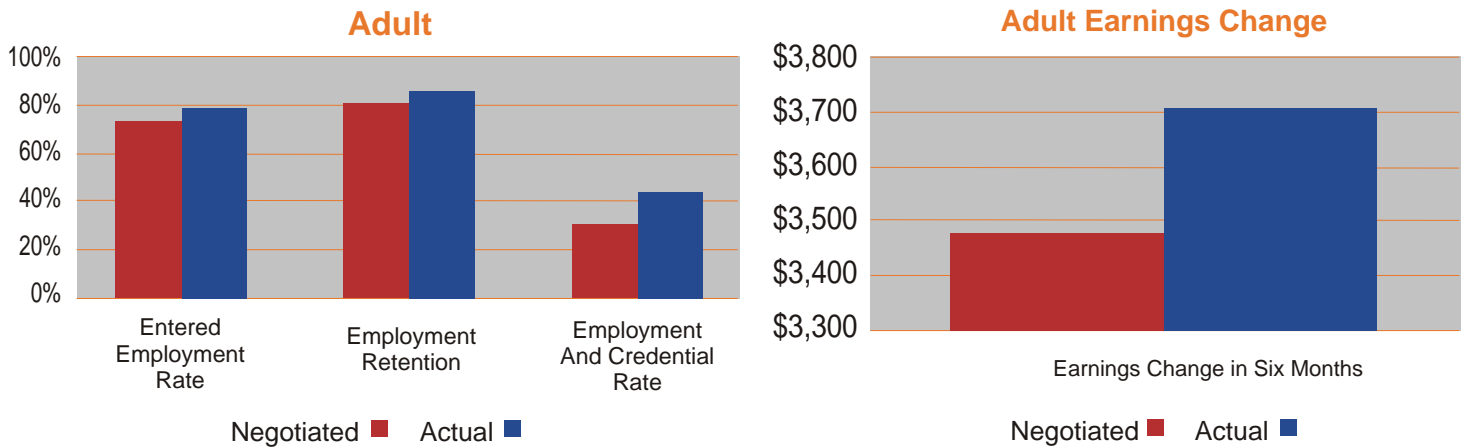


The year 2001 saw North Carolina lose more textile and apparel jobs than any other state, experiencing 63,000 layoffs of which 42,000 were in manufacturing and 11,000 were in textiles. Manufacturing layoffs accounted for 87% of job losses in North Carolina's rural counties.



## ADULT EMPLOYEES: Foundation For a Stable Economy

North Carolina's foundation for a stable economy is the support of the adult employee. The number of adult workers walking into JobLink Centers is steadily increasing each year. During PY 2001, the Adult program served over 6,600, representing an increase of nearly 2,500 over PY 2000. Even with a declining economy and increased competition for jobs, North Carolina's quality service delivery system produced outcomes that allowed the state to exceed all Adult performance goals for the year.



Adults can find a professional staff and an array of resources in the JobLink Career Centers to help them advance career goals. Whether one is a dropout seeking to complete his or her education or an individual simply requiring assistance with interviewing skills, the Workforce Investment Act's Adult program is an important avenue to goal attainment.

The citizens of North Carolina are proactive in working to improve their quality of life. To assist them, adult literacy, assessment, employment planning, counseling, job referral, and training are among the diverse resources available through the local JobLink Career Center. The Workforce Investment Act is helping adult individuals achieve their learning and career goals.



## OUR YOUTH: The Strength of North Carolina's Future

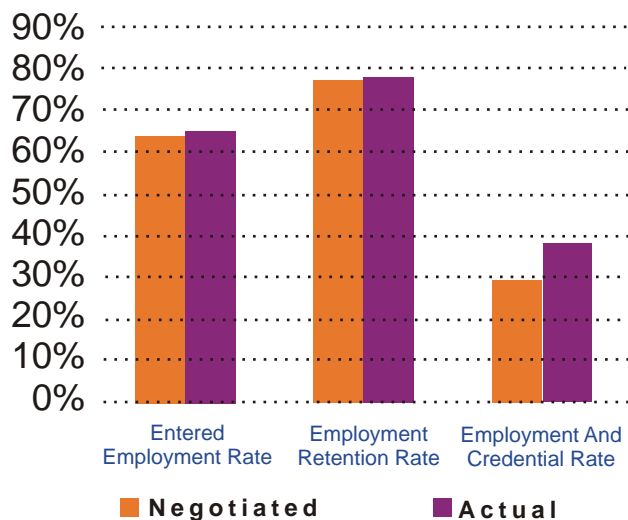


Young people need to experience support, care, and love from their families, neighbors, and many others. Students do not stop learning when the bell rings at the end of the school day -- they just change teachers. They need organizations and institutions that provide positive, supportive environments. When schools, families, and communities all come together to support youth development, the environment for success is created.

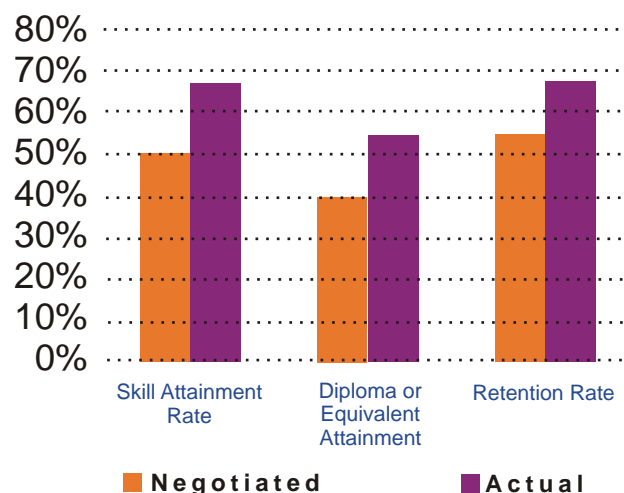
North Carolina realizes how important it is to support and encourage today's youth along their path to becoming the successful adults of tomorrow. It is an understatement to say that the welfare of our youth is a profound influence on the health and future of our communities. Unfortunately, many of our youth face challenges and barriers such as poverty and teen pregnancy. Further, increased competition for fewer jobs can leave youth struggling to succeed. North Carolina's Youth Councils are playing a vital role by ensuring the local availability of programs and initiatives that will foster the growth of our youth into responsible adult leaders in our communities.

Our focus on establishing strong and effective youth programs led to promising results during PY 2001.

### Older Youth



### Younger Youth



Although faced with a difficult path, these challenged youth, with the help of their local Workforce Investment Act partners can become the stars of tomorrow.



# JOBLink CAREER CENTERS

## JobLink Career Center Vision

"To improve North Carolina's workforce and strengthen our state's economy by developing a system of JobLink Career Centers that offers labor market information, provides access to career training and job placement services, and serves as the connection between employers and qualified workers."



North Carolina



Career Planning, Training  
& Placement Services

North Carolina's JobLink Centers saw a steady flow of workers needing assistance in 2001. With the massive layoffs and plant closures that occurred throughout the year, many sought the help and guidance that can be found in the centers. JobLink Career Centers are user-friendly facilities, which provide job seekers, and employers access to a variety of employment and training services all under one roof. North Carolina has developed a system of JobLink Career Centers so people can make informed choices about their careers and employers can make informed choices about their workforce needs. In a JobLink Career Center, customers come first. By offering a wide range of service options from self-service to full-service, JobLink Career Centers tender comprehensive training and employment services to the community. A JobLink Career Center makes the best use of scarce resources while serving all citizens of North Carolina. Staff work together as a team to provide the most comprehensive and efficient workforce development system possible.

JobLink Career Centers provide employment, training, and career advancement services for individuals and help employers find the qualified employees they need. Local staff from multiple human service agencies combine efforts to make workforce development and public services available in a seamless, customer-focused way.

Looking forward, North Carolina will soon have a new Management Information System for the JobLink Centers that will allow self and staff-assisted registration for all customers, staff recording of selected activities, services and outcomes, and the capability of generating individualized center reports. With over 100 centers and affiliates across the state, the result is well-trained North Carolinians working in productive jobs and creating a strong state and local economy.

## NORTH CAROLINA'S WORKFORCE DEVELOPMENT SYSTEM



### Making Connections

The 2001 North Carolina Workforce Development Partnership Conference was again the highlight of the year for the state's workforce community. With almost 800 attendees and 58 workshop opportunities, the conference was able to bring together workforce development professionals from across the state. The North Carolina conference is nationally recognized and features both state and national presenters. This year's theme, entitled "Making Connections" focused on building partnerships and providing better service to our customers. The objectives included:

- ▼ Connecting Workforce Development with Economic Development
- ▼ Connecting the changing environment and continuously improving Workforce Development
- ▼ Connecting all partners and resources to network and developing individually and as a system
- ▼ Connecting with a broader customer base, to include improved business community involvement
- ▼ Connecting what is learned at the conference with implementation in the community JobLink delivery system.

The Governor's Awards Banquet is a conference highlight each year. Recipients of a "Governor's Award for Excellence in Workforce Development" include Youth and Adult Participants of the Year and Employer of the Year. The award recipients included:

**Bryant-Durham Electric Company, Inc. of Durham** (Outstanding Employer Recipient) is one of the most successful companies in the Southeast. The company offers a full range of electrical construction services in every major field except residential and also owns and operates three subsidiaries. Bryant-Durham is a leader in youth workforce development efforts and has been very successful in soliciting the involvement of other area businesses. Employees donate thousands of hours of volunteer time with various organizations. The company also created a pilot program called Durham Careers in Construction that supports hands-on learning competitions for young students. Other youth development projects include Groundhog Job Shadowing Day and an internship program for eighth graders called Youth Looking at the Future Today. An outgrowth of their strong apprenticeship program advocacy is the Bryant-Durham annual scholarship program. The company also invests time into the training and development of Durham's emerging workforce.

**Kermit "Mack" Edwards of Sparta** (Outstanding Youth Recipient) faced being the "man of the house" while just a senior in high school. His mother worked part-time in the high school cafeteria and with losing his father, Mack knew that he needed a job to help support the household. After a visit to the JobLink Center, Mack found part-time employment with Caldwell Construction Company. After graduation, he continued his employment with the company and also enrolled at Surry Community College. In May 2001, Mack graduated with a degree in Heating and Air Conditioning Technology and a diploma in Electrical Technology.



## SUCCESSFUL TRANSITIONS

What defines success in North Carolina? Success is the accomplishment of goals and objectives necessary to achieve a task, realize a dream, or satisfy a need or want within a specific period of time. PY 2001 in North Carolina was a year focused on helping people, especially dislocated workers. Due to the massive layoffs, North Carolina's available pool of labor saw a major influx of workers struggling to find the balance between being unemployed and surviving each day. The following brief stories are representative of how WIA has helped so many in the state find the support, the training, and the work opportunities they needed to regain self-sufficiency.

### “My First Job”



In 1971, Ms. Johnson started her first job as a sewing machine operator right after she graduated from high school. 29 years later, she found herself unemployed after her company announced that they would be shutting down their operations. Having only the one job experience behind her, Ms. Johnson felt discouraged, confused, and most of all scared. Due to the struggle of the textiles industry, Ms. Johnson did not have any opportunities before her that did not require her to be retrained in a different career path.

At 47 years old, Ms. Johnson was faced with making the same decisions of what most people face in their late teens or early twenties. What would she do now? What kind of skills did she have? What job field did she find interesting? With much self-introspection, Ms. Johnson decided to enroll at Surry Community College to begin her new life as a Cosmetologist. With the help of WIA, Ms. Johnson's journey culminated in 2001 as she graduated from Surry Community College with a certificate in Cosmetology. In 2002, she received her licensure for Cosmetology and is now employed at a local salon. Having her first new job in almost 30 years, Ms. Johnson proves it is never too late to train yourself for a fulfilling and rewarding career.

### “Starting Over at 57”

Planning to retire in just 3 years, Ms. Burns' world suddenly turned upside down when her company, where she was an administrative assistant for 17 years, delivered her a layoff notice. Although in a clerical position, Ms. Burns was unfamiliar with the computer and today's computer-related technology. Her employer had not encouraged or required that employees upgrade their skills throughout the many years she worked for them. At 57 years old, Ms. Burns felt too old to start over with a new career or with new training.



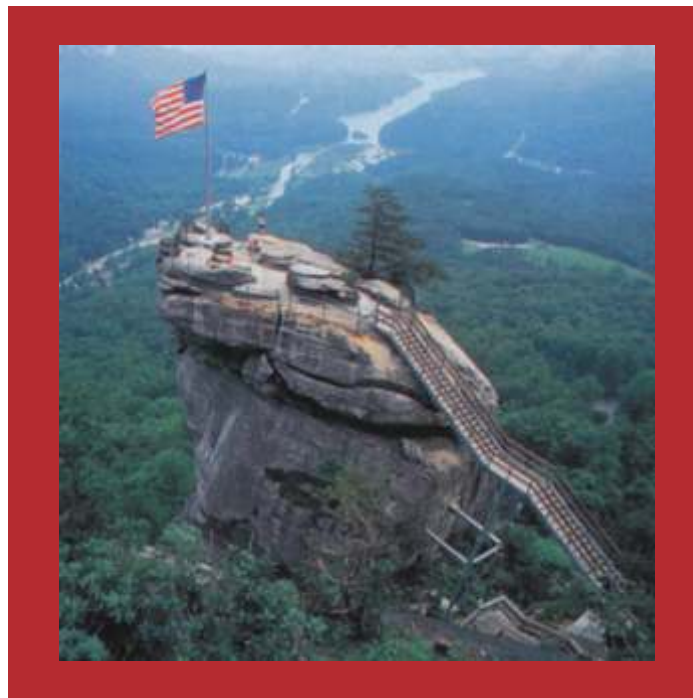
Finding the courage within herself, she signed on to the WIA program in her county. Understanding that her office skills were outdated and that she had to compete with many other younger people searching for the same jobs, Ms. Burns set out to excel in her training. Due to her hard work and determination, Ms. Burns, at 57 years old, was able to update her clerical skills and is actually returning the favor of helping others. She now is employed as the Transportation Coordinator for the Buncombe County DSS Work First Employment Services Department and is able to help others in their quest for success.



# APPENDIX

## TABLE OF CONTENTS

Table A - Workforce Investment Act Customer Satisfaction Results. . . . .	A-1
Table B - Adult Program Results At-A-Glance . . . . .	A-2
Table C - Outcomes for Adult Special Populations . . . . .	A-2
Table D - Other Outcome Information for the Adult Program . . . . .	A-2
Table E - Dislocated Worker Program Results At-A-Glance . . . . .	A-3
Table F - Outcomes for Dislocated Worker Special Populations. . . . .	A-3
Table G - Other Outcome Information for the Dislocated Worker Program. .	A-3
Table H - Older Youth Results At-A-Glance. . . . .	A-4
Table I - Outcomes for Older Youth Special Populations . . . . .	A-4
Table J - Younger Youth Results At-A-Glance . . . . .	A-5
Table K - Outcomes for Younger Youth Special Populations. . . . .	A-5
Table L - Other Reported Information. . . . .	A-6
Table M - Participation Levels . . . . .	A-6
Table N - Cost of Program Activities. . . . .	A-7
Table O - Local Area Performance . . . . .	A-8
Cost of Adult Program per Local Area . . . . .	A-20
Cost of Dislocated Worker Program per Local Area . . . . .	A-21
Cost of Youth Program per Local Area. . . . .	A-22
Performance Results per Local Area . . . . .	A-23
North Carolina Map of Local Areas . . . . .	A-25
North Carolina Workforce Development Boards and JobLink Centers . . . .	A-26



**Table A**  
**Workforce Investment Act Customer Satisfaction Results**

	Negotiated Performance Level	Actual Performance Level	Number of Customers Surveyed	Number of Customers Eligible for The Survey
Program Participants	69.00%	80.21%	2,240	2,418
Employers	67.00%	77.65%	237	284

**Table B**  
**Adult Program Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	72.00%	77.06%	n 756 d 981
Employment Retention Rate	79.00%	84.97%	n 859 d 1,011
Earnings Change in Six Months	\$3,475.00	\$3,704.49	n 3,567,422 d 963
Employment And Credential Rate	30.00%	43.64%	n 439 d 1,006

**Table C**  
**Outcomes for Adult Special Populations**

Reported Information	Public Assistance Recipients Receiving Intensive or Training Services		Veterans		Individuals With Disabilities		Older Individuals	
Entered Employment Rate	76.96%	n 304 d 395	74.00%	n 37 d 50	67.20%	n 84 d 125	41.67%	n 20 d 48
Employment Retention Rate	82.41%	n 314 d 381	75.00%	n 36 d 48	78.76%	n 89 d 113	86.96%	n 20 d 23
Earnings Change in Six Months	\$3,814.62	n 1,369,447 d 359	\$3,906.07	n 183,585 d 47	\$3,534.82	n 360,552 d 102	\$2,390.39	n 54,979 d 23
Employment and Credential Rate	41.62%	n 159 d 382	35.59%	n 21 d 59	22.22%	n 16 d 72	23.81%	n 5 d 21

**Table D**  
**Other Outcome Information for the Adult Program**

Reported Information	Individuals Who Received Training Services		Individuals Who Received Only Core and Intensive Services	
Entered Employment Rate	78.85%	n 615 d 780	70.15%	n 141 d 201
Employment Retention Rate	85.87%	n 699 d 814	81.22%	n 160 d 197
Earnings Change in Six Months	\$4,119.57	n 3,213,266 d 780	\$1,935.28	n 354,156 d 183
Employment and Credential Rate	43.64%	n 439 d 1,006	0.00%	n 0 d 0

n= numerator  
d= denominator

**Table E**  
**Dislocated Worker Program Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	78.00%	88.03%	n 1,235 d 1,403
Employment Retention Rate	86.00%	91.09%	n 1,125 d 1,235
Earnings Replacement Rate	83.00%	92.27%	n 11,925,197 d 12,924,639
Employment and Credential Rate	28.50%	54.55%	n 659 d 1,208

**Table F**  
**Outcomes for Dislocated Worker Special Populations**

Reported Information	Veterans		Individuals With Disabilities		Older Individuals		Displaced Homemakers	
Entered Employment Rate	87.36%	n 76 d 87	85.71%	n 12 d 14	81.25%	n 78 d 96	85.71%	n 6 d 7
Employment Retention Rate	86.84%	n 66 d 76	83.33%	n 10 d 12	85.90%	n 67 d 78	83.33%	n 5 d 6
Earnings Replacement Rate	86.80%	n 857,091 d 987,460	95.55%	n 100,345 d 105,017	71.75%	n 584,856 d 815,178	223.89%	n 58,970 d 26,339
Employment and Credential Rate	47.89%	n 34 d 71	42.86%	n 3 d 7	34.18%	n 27 d 79	66.67%	n 2 d 3

**Table G**  
**Other Outcome Information for the Dislocated Worker Program**

Reported Information	Individuals Who Received Training Services		Individuals Who Received Only Core and Intensive Services	
Entered Employment Rate	88.99%	n 1,075 d 1,208	82.05%	n 160 d 195
Employment Retention Rate	91.72%	n 986 d 1,075	86.88%	n 139 d 160
Earnings Replacement Rate	92.45%	n 10,477,655 d 11,333,332	90.97%	n 1,447,542 d 1,591,307
Employment and Credential Rate	54.55%	n 659 d 1,208	0.00%	n 0 d 0

n= numerator  
d= denominator

**Table H**  
**Older Youth Program Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	64.00%	65.36%	n 100 d 153
Employment Retention Rate	78.00%	78.57%	n 88 d 112
Earnings Change in Six Months	\$3,300.00	\$2,544.87	n 264,666 d 104
Employment and Credential Rate	30.00%	38.24%	n 65 d 170

**Table I**  
**Outcomes for Older Youth Special Populations**

Reported Information	Public Assistance Recipients	Veterans	Individuals With Disabilities	Out-of-School Youth
Entered Employment Rate	67.80% n 40 d 59	0.00% n 0 d 0	33.33% n 4 d 12	60.91% n 67 d 110
Employment Retention Rate	82.93% n 34 d 41	0.00% n 0 d 0	66.67% n 4 d 6	77.78% n 56 d 72
Earnings Change in Six Months	\$2,371.05 n 94,842 d 40	0.00% n 0 d 0	\$852.33 n 5,114 d 6	\$1,894.47 n 128,824 d 68
Employment and Credential Rate	40.32% n 25 d 62	0.00% n 0 d 0	28.57% n 4 d 14	31.62% n 37 d 117

n= numerator  
d= denominator

**Table J**  
**Younger Youth Program Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
Skill Attainment Rate	50.00%	66.93%	n 2,398 d 3,583
Diploma or Equivalent Attainment Rate	40.00%	54.57%	n 364 d 667
Retention Rate	55.00%	67.68%	n 289 d 427

**Table K**  
**Outcomes for Younger Youth Special Populations**

Reported Information	Public Assistance Recipients	Individuals With Disabilities	Out-of-School Youth
Skill Attainment Rate	61.53% n 651 d 1,058	78.29% n 559 d 714	67.07% n 2,383 d 3,553
Diploma or Equivalent Attainment Rate	48.31% n 100 d 207	68.00% n 85 d 125	54.57% n 364 d 667
Retention Rate	65.49% n 93 d 142	65.45% n 36 d 55	62.50% n 130 d 208

n= numerator  
d= denominator



**Table L**  
**Other Reported Information**

	12 Month Employment Retention Rate		12 Month Earnings Change (Adults and Older Youth) or 12 Month Earnings Replacement (Dislocated Workers)		Placements for Participants in Nontraditional Employment		Wages At Entry Into Employment For Those Individuals Who Entered Unsubsidized Employment		Entry Into Unsubsidized Employment Related to the Training Received of Those Who Completed Training Services	
Adults	80.11%	n 1,261 d 1,574	\$3,589.16	n \$5,631,386 d 1,569	2.38%	n 18 d 756	\$4,025.17	n \$2,898,121 d 720	25.46%	n 97 d 381
Dislocated Workers	89.56%	n 1,990 d 2,222	97.37%	n \$22,837,875 d \$23,453,893	1.38%	n 17 d 1,235	\$5,165.78	n \$6,245,433 d 1,209	29.96%	n 157 d 524
Older Youth	76.50%	n 153 d 200	\$3,316.82	n \$663,364 d 200	0.00%	n 0 d 153	\$1,497.30	n \$229,087 d 153	23.53%	n 4 d 17

**Table M**  
**Participation Levels**

	Total Participants Served	Total Exiters
Adults	6,635	1,989
Dislocated Workers	9,071	2,447
Older Youth	920	285
Younger Youth	4,756	1,016

n= numerator  
d= denominator

**Table N**  
**Cost of Program Activities**

Program Activity		Total Federal Spending
Local Adults		\$13,563,870.00
Local Dislocated Workers		\$13,108,488.00
Local Youth		\$12,768,144.00
Rapid Response (up to 25%) Sec.134(a)(2)(A)		\$1,681,076.00
Statewide Required Activities (up to 15%) Sec.134(a)(2)(B)		\$ 5,210,454.00
Statewide Allowable Activities Sec.134(a)(3)	Program Activity Description:	
	Capacity Building and Technical Assistance	\$343,716.00
Total of All Federal Spending Listed Above		\$ 46,675,748.00

Table O - Local Performance

Local Area Name: Cape Fear SDA Job Training Consortium	Total Participants Served	Adults	437	
		Dislocated Workers	220	
		Older Youth	54	
		Younger Youth	203	
ETA Assigned #: 37120	Total Exiters	Adults	60	
		Dislocated Workers	42	
		Older Youth	9	
		Younger Youth	50	
		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	70.00%	88.59%	
	Employers	68.00%	70.36%	
Entered Employment Rate	Adults	69.94%	65.79%	
	Dislocated Workers	72.70%	81.25%	
	Older Youth	62.25%	28.57%	
Retention Rate	Adults	78.53%	81.82%	
	Dislocated Workers	83.26%	90.38%	
	Older Youth	79.17%	75.00%	
	Younger Youth	58.18%	63.95%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,265.94	\$ 2,908.06	
	Dislocated Workers	83.31%	91.46%	
	Older Youth	\$ 3,386.09	\$ 3,365.25	
Credential/Diploma Rate	Adults	35.31%	26.03%	
	Dislocated Workers	31.67%	57.14%	
	Older Youth	31.76%	22.22%	
	Younger Youth	50.09%	38.10%	
Skill Attainment Rate	Younger Youth	60.04%	62.18%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Cape Fear SDA Job Training Consortium  
Margie Parker, Director

**JobLink Career Centers affiliated to this Local Area:**

-Brunswick County JobLink Career Center  
-Columbus County JobLink Career Center  
-New Hanover County JobLink Career Center  
-Pender County JobLink Career Center

Local Area Name: Capital Area Workforce Development Consortium	Total Participants Served	Adults	101
		Dislocated Workers	280
		Older Youth	33
		Younger Youth	104
ETA Assigned #: 37215	Total Exiters	Adults	23
		Dislocated Workers	44
		Older Youth	3
		Younger Youth	17
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70.00%	83.39%
	Employers	68.00%	92.59%
Entered Employment Rate	Adults	79.72%	92.31%
	Dislocated Workers	78.79%	90.48%
	Older Youth	74.19%	0.00%
Retention Rate	Adults	82.76%	75.00%
	Dislocated Workers	87.95%	94.74%
	Older Youth	89.66%	0.00%
	Younger Youth	55.32%	0.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,822.50	\$ 2,908.33
	Dislocated Workers	93.00%	101.79%
	Older Youth	\$ 3,630.00	\$ 0.00
Credential/Diploma Rate	Adults	26.43%	60.00%
	Dislocated Workers	38.47%	50.00%
	Older Youth	38.89%	0.00%
	Younger Youth	30.00%	54.55%
Skill Attainment Rate	Younger Youth	59.46%	67.50%
Overall Status of Local Performance		Not Met	Met
			X

Capital Area Workforce Development Consortium  
Brenda Savage, Director

**JobLink Career Centers affiliated to this Local Area:**

-Johnston County JobLink Career Center  
-Johnston County Affiliate JobLink Career Center - ESC  
-Wake County JobLink Career Center  
-Wake County Affiliate JobLink Career Center - ESC

\*\* For PY 2001, if the Local Area attained performance of at least 80% on nine goals, it is considered to have met performance goals.

**Table O - Local Performance**

Local Area Name: Central Piedmont Service Delivery Area	Total Participants Served	Adults	77
		Dislocated Workers	164
		Older Youth	9
		Younger Youth	32
ETA Assigned #: 37140	Total Exiters	Adults	8
		Dislocated Workers	13
		Older Youth	3
		Younger Youth	13
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70.00%	72.36%
	Employers	68.00%	85.18%
Entered Employment Rate	Adults	75.81%	58.82%
	Dislocated Workers	78.72%	75.56%
	Older Youth	74.64%	0.00%
Retention Rate	Adults	78.21%	80.00%
	Dislocated Workers	88.89%	94.12%
	Older Youth	73.08%	0.00%
	Younger Youth	55.71%	0.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,127.50	\$ 5,188.40
	Dislocated Workers	73.00%	105.10%
	Older Youth	\$ 2,970.00	\$ 0.00
Credential/Diploma Rate	Adults	20.79%	13.04%
	Dislocated Workers	18.51%	27.27%
	Older Youth	21.21%	0.00%
	Younger Youth	37.88%	0.00%
Skill Attainment Rate	Younger Youth	41.46%	58.82%
Overall Status of Local Performance		Not Met	Met
			X

Central Piedmont Service Delivery Area  
Alan DeLisle, Director

**JobLink Career Centers affiliated to this Local Area:**  
-Durham County JobLink Career Center

Local Area Name: Centralina Workforce Development Consortium	Total Participants Served	Adults	302
		Dislocated Workers	813
		Older Youth	34
		Younger Youth	214
ETA Assigned #: 37225	Total Exiters	Adults	123
		Dislocated Workers	373
		Older Youth	6
		Younger Youth	21
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70.00%	78.74%
	Employers	68.00%	81.98%
Entered Employment Rate	Adults	75.00%	80.00%
	Dislocated Workers	82.50%	90.15%
	Older Youth	61.22%	100.00%
Retention Rate	Adults	77.70%	85.71%
	Dislocated Workers	92.06%	90.76%
	Older Youth	69.10%	100.00%
	Younger Youth	52.63%	0.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,758.22	\$ 5,908.67
	Dislocated Workers	90.23%	81.78%
	Older Youth	\$ 3,630.00	\$ 1,667.33
Credential/Diploma Rate	Adults	40.00%	37.50%
	Dislocated Workers	35.94%	36.36%
	Older Youth	40.00%	66.67%
	Younger Youth	39.80%	5.56%
Skill Attainment Rate	Younger Youth	40.25%	27.14%
Overall Status of Local Performance		Not Met	Met
			X

Centralina Workforce Development Consortium  
David Hollars, Director

**JobLink Career Centers affiliated to this Local Area:**  
-Anson County JobLink Career Center  
-Cabarrus County JobLink Career Center  
-Iredell County JobLink Career Center - Mooresville  
-Lincoln County JobLink Career Center  
-Rowan County JobLink Career Center  
-Stanly County JobLink Career Center  
-Union County JobLink Career Center

\*\* For PY 2001, if the Local Area attained performance of at least 80% on nine goals, it is considered to have met performance goals.

Table O - Local Performance

Local Area Name: Charlotte/Mecklenburg Workforce Development Consortium	Total Participants Served	Adults	279	
		Dislocated Workers	410	
		Older Youth	28	
		Younger Youth	176	
ETA Assigned #: 37045	Total Exiters	Adults	141	
		Dislocated Workers	118	
		Older Youth	8	
		Younger Youth	9	
		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	70.00%	74.69%	
	Employers	68.00%	80.45%	
Entered Employment Rate	Adults	75.55%	35.29%	
	Dislocated Workers	79.05%	90.20%	
	Older Youth	74.00%	0.00%	
Retention Rate	Adults	83.30%	85.71%	
	Dislocated Workers	87.54%	84.78%	
	Older Youth	85.52%	0.00%	
	Younger Youth	64.86%	0.00%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,822.50	\$ 684.29	
	Dislocated Workers	85.80%	85.55%	
	Older Youth	\$ 3,630.00	\$ 0.00	
Credential/Diploma Rate	Adults	32.52%	17.65%	
	Dislocated Workers	18.65%	48.57%	
	Older Youth	39.77%	0.00%	
	Younger Youth	30.00%	0.00%	
Skill Attainment Rate	Younger Youth	41.67%	0.00%	
Overall Status of Local Performance		Not Met	Met	Exceeded
		X		

Charlotte/Mecklenburg Workforce Development Consortium  
Deborah Mikysa, Executive Director

**JobLink Career Centers affiliated to this Local Area:**  
-Charlotte/Mecklenburg County JobLink Career Center - South Blvd.  
-Charlotte/Mecklenburg County JobLink Career Center - Uptown

Local Area Name: Cumberland County Local Area	Total Participants Served	Adults	141
		Dislocated Workers	149
		Older Youth	29
		Younger Youth	188
ETA Assigned #: 37015	Total Exiters	Adults	25
		Dislocated Workers	49
		Older Youth	4
		Younger Youth	41
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70.00%	88.17%
	Employers	68.00%	50.62%
Entered Employment Rate	Adults	66.80%	70.00%
	Dislocated Workers	73.83%	80.00%
	Older Youth	54.71%	50.00%
Retention Rate	Adults	78.54%	81.82%
	Dislocated Workers	84.62%	92.86%
	Older Youth	76.92%	100.00%
	Younger Youth	56.76%	100.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,127.50	\$ 6,334.86
	Dislocated Workers	93.00%	86.23%
	Older Youth	\$ 2,970.00	-\$ 1,675.50
Credential/Diploma Rate	Adults	22.86%	22.58%
	Dislocated Workers	38.50%	34.29%
	Older Youth	26.44%	0.00%
	Younger Youth	40.74%	41.67%
Skill Attainment Rate	Younger Youth	40.54%	63.79%
Overall Status of Local Performance		Not Met	Met
			X

Cumberland County Local Area  
Patrick Hurley, Director

**JobLink Career Centers affiliated to this Local Area:**  
-Cumberland County JobLink Career Center

**Table O - Local Performance**

Local Area Name: Davidson County Local Area	Total Participants Served	Adults	122	
		Dislocated Workers	228	
		Older Youth	7	
		Younger Youth	101	
ETA Assigned #: 37020	Total Exiters	Adults	59	
		Dislocated Workers	93	
		Older Youth	1	
		Younger Youth	22	
		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	70.00%	85.95%	
	Employers	68.00%	82.72%	
Entered Employment Rate	Adults	77.42%	73.02%	
	Dislocated Workers	79.53%	87.04%	
	Older Youth	64.52%	100.00%	
Retention Rate	Adults	79.17%	92.73%	
	Dislocated Workers	90.28%	93.62%	
	Older Youth	75.86%	100.00%	
	Younger Youth	54.93%	38.10%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,822.50	\$ 2879.31	
	Dislocated Workers	87.34%	94.95%	
	Older Youth	\$ 2,970.00	\$ 6,442.00	
Credential/Diploma Rate	Adults	33.33%	57.78%	
	Dislocated Workers	38.50%	64.86%	
	Older Youth	35.00%	100.00%	
	Younger Youth	30.65%	54.55%	
Skill Attainment Rate	Younger Youth	42.31%	73.76%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Davidson County Local Area  
Pat Everhart, Director

**JobLink Career Centers affiliated to this Local Area:**  
-Davidson County JobLink Career Center-Lexington  
-Thomasville JobLink Career Center

Local Area Name: Eastern Carolina Job Training Consortium	Total Participants Served	Adults	728
		Dislocated Workers	694
		Older Youth	42
		Younger Youth	290
ETA Assigned #: 37125	Total Exiters	Adults	197
		Dislocated Workers	183
		Older Youth	15
		Younger Youth	84
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70.00%	79.80%
	Employers	68.00%	74.84%
Entered Employment Rate	Adults	68.06%	80.00%
	Dislocated Workers	72.76%	88.64%
	Older Youth	58.82%	25.00%
Retention Rate	Adults	84.21%	83.33%
	Dislocated Workers	80.75%	97.44%
	Older Youth	69.61%	50.00%
	Younger Youth	45.05%	47.62%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,822.50	\$ 6,116.54
	Dislocated Workers	77.01%	121.05%
	Older Youth	\$ 2,970.00	\$ 2,743.00
Credential/Diploma Rate	Adults	35.46%	45.45%
	Dislocated Workers	18.57%	41.86%
	Older Youth	30.95%	12.50%
	Younger Youth	30.26%	32.43%
Skill Attainment Rate	Younger Youth	59.82%	67.88%
Overall Status of Local Performance		Not Met	Met
			X

Eastern Carolina Job Training Consortium  
Tammy Childers, Director

**JobLink Career Centers affiliated to this Local Area:**  
-Jones County Affiliate JobLink Career Center  
-Carteret County JobLink Career Center  
-Onslow County JobLink Career Center  
-Craven County JobLink Career Center  
-Pamlico County JobLink Career Center  
-Duplin County JobLink Career Center  
-Wayne County JobLink Career Center  
-Lenoir County Affiliate JobLink Career Center  
-Greene County Affiliate JobLink Career Center - ESC



Table O - Local Performance

Local Area Name: Gaston County Local Area	Total Participants Served	Adults	166
		Dislocated Workers	543
		Older Youth	20
		Younger Youth	83
ETA Assigned #: 37035	Total Exiters	Adults	2
		Dislocated Workers	11
		Older Youth	1
		Younger Youth	2
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70.00%	73.15%
	Employers	68.00%	0.00%
Entered Employment Rate	Adults	70.80%	57.14%
	Dislocated Workers	82.54%	93.33%
	Older Youth	57.89%	100.00%
Retention Rate	Adults	80.92%	87.50%
	Dislocated Workers	89.19%	100.00%
	Older Youth	86.21%	100.00%
	Younger Youth	58.33%	100.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,688.68	\$ 3,133.50
	Dislocated Workers	78.76%	103.55%
	Older Youth	\$ 3,150.78	\$ 13,649.00
Credential/Diploma Rate	Adults	38.58%	50.00%
	Dislocated Workers	38.50%	73.33%
	Older Youth	26.53%	100.00%
	Younger Youth	30.07%	0.00%
Skill Attainment Rate	Younger Youth	41.67%	76.47%
Overall Status of Local Performance		Not Met	Met
			X

Gaston County Local Area  
Mike Felt, Director

**JobLink Career Centers affiliated to this Local Area:**  
-Gaston County JobLink Career Center

Local Area Name: Greensboro/High Point/ Guilford County Job Training Consortium	Total Participants Served	Adults	397
		Dislocated Workers	193
		Older Youth	37
		Younger Youth	182
ETA Assigned #: 37040	Total Exiters	Adults	141
		Dislocated Workers	80
		Older Youth	15
		Younger Youth	19
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70.00%	74.27%
	Employers	68.00%	61.11%
Entered Employment Rate	Adults	75.00%	80.65%
	Dislocated Workers	79.30%	89.74%
	Older Youth	65.56%	75.00%
Retention Rate	Adults	82.94%	78.57%
	Dislocated Workers	88.47%	85.71%
	Older Youth	79.31%	100.00%
	Younger Youth	60.66%	68.42%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,127.50	-\$ 348.38
	Dislocated Workers	77.41%	81.47%
	Older Youth	\$ 2,970.00	\$ 7,874.65
Credential/Diploma Rate	Adults	20.54%	52.94%
	Dislocated Workers	18.66%	55.56%
	Older Youth	35.83%	50.00%
	Younger Youth	50.44%	88.24%
Skill Attainment Rate	Younger Youth	48.83%	71.56%
Overall Status of Local Performance		Not Met	Met
			X

Greensboro/High Point/Guilford County Job Training Consortium  
Lillian Plummer, Director

**JobLink Career Centers affiliated to this Local Area:**  
-Greensboro/High Point JobLink Center  
-Guilford County JobLink Career Center

## Table O - Local Performance

Local Area Name: Kerr-Tar Interlocal Cooperative Consortium for Job Training	Total Participants Served	Adults	139
		Dislocated Workers	257
		Older Youth	52
		Younger Youth	222
ETA Assigned #: 37195	Total Exiters	Adults	83
		Dislocated Workers	90
		Older Youth	34
		Younger Youth	77
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70.00%	80.04%
	Employers	68.00%	71.98%
Entered Employment Rate	Adults	71.73%	88.24%
	Dislocated Workers	80.30%	90.54%
	Older Youth	74.19%	88.89%
Retention Rate	Adults	82.23%	91.36%
	Dislocated Workers	90.53%	95.52%
	Older Youth	83.33%	90.00%
	Younger Youth	64.84%	72.73%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,395.59	\$ 1,644.51
	Dislocated Workers	93.00%	85.79%
	Older Youth	\$ 3,516.03	\$ 885.44
Credential/Diploma Rate	Adults	27.76%	82.35%
	Dislocated Workers	35.71%	55.36%
	Older Youth	34.12%	54.55%
	Younger Youth	50.00%	66.67%
Skill Attainment Rate	Younger Youth	56.82%	72.09%
Overall Status of Local Performance		Not Met	Met
			X

Kerr-Tar Interlocal Cooperative Consortium for Job Training  
Jane Ball-Groom, Director

**JobLink Career Centers affiliated to this Local Area:**

-Caswell County JobLink Career Center  
-Franklin County JobLink Career Center  
-Granville County JobLink Career Center  
-Person County JobLink Career Center - ESC  
-Vance County JobLink Career Center  
-Warren County JobLink Career Center - ESC  
-Warren County JobLink Career Center - Piedmont CC  
-Vance-Granville CC

Local Area Name: Lumber River Job Training Consortium	Total Participants Served	Adults	705
		Dislocated Workers	497
		Older Youth	76
		Younger Youth	665
ETA Assigned #: 37115	Total Exiters	Adults	299
		Dislocated Workers	225
		Older Youth	38
		Younger Youth	142
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70.00%	78.25%
	Employers	68.00%	82.01%
Entered Employment Rate	Adults	76.73%	81.68%
	Dislocated Workers	77.67%	89.47%
	Older Youth	74.07%	70.83%
Retention Rate	Adults	78.62%	82.42%
	Dislocated Workers	83.05%	87.25%
	Older Youth	82.03%	72.22%
	Younger Youth	59.24%	63.64%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,323.34	\$ 3,526.64
	Dislocated Workers	83.85%	91.85%
	Older Youth	\$ 3,630.00	\$ 933.59
Credential/Diploma Rate	Adults	32.68%	30.54%
	Dislocated Workers	38.50%	55.00%
	Older Youth	39.88%	28.00%
	Younger Youth	50.00%	56.59%
Skill Attainment Rate	Younger Youth	40.14%	66.12%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Lumber River Job Training Consortium  
Dana Powell, Director

**JobLink Career Centers affiliated to this Local Area:**

-Bladen County JobLink Career Center  
-Robeson County JobLink Career Center  
-Hoke County JobLink Career Center  
-Scotland County JobLink Career Center

Table O - Local Performance

Local Area Name: Mid-Carolina Local Workforce Investment Area	Total Participants Served	Adults	273	
		Dislocated Workers	564	
		Older Youth	54	
		Younger Youth	128	
ETA Assigned #: 37220	Total Exiters	Adults	93	
		Dislocated Workers	206	
		Older Youth	12	
		Younger Youth	13	
		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	70.00%	81.70%	
	Employers	68.00%	0.00%	
Entered Employment Rate	Adults	75.25%	76.47%	
	Dislocated Workers	74.79%	79.10%	
	Older Youth	56.58%	80.00%	
Retention Rate	Adults	80.30%	80.85%	
	Dislocated Workers	85.19%	84.91%	
	Older Youth	85.71%	50.00%	
	Younger Youth	65.85%	85.71%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,127.50	\$ 3,351.57	
	Dislocated Workers	80.92%	90.07%	
	Older Youth	\$ 3,542.60	\$ 1,492.75	
Credential/Diploma Rate	Adults	25.29%	40.68%	
	Dislocated Workers	25.54%	70.37%	
	Older Youth	20.79%	50.00%	
	Younger Youth	30.59%	44.44%	
Skill Attainment Rate	Younger Youth	40.00%	76.15%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Mid-Carolina Local Workforce Investment Area  
Mary Ann Dolister, Director

**JobLink Career Centers affiliated to this Local Area:**

-Chatham County JobLink Career Center  
-Harnett County JobLink Career Center  
-Lee County JobLink Career Center  
-Sampson County JobLink Career Center

Local Area Name: Mountain Area Service Delivery Area	Total Participants Served	Adults	190
		Dislocated Workers	305
		Older Youth	21
		Younger Youth	172
ETA Assigned #: 37190	Total Exiters	Adults	119
		Dislocated Workers	136
		Older Youth	11
		Younger Youth	72
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70.00%	84.46%
	Employers	68.00%	100.00%
Entered Employment Rate	Adults	77.05%	64.71%
	Dislocated Workers	81.94%	86.76%
	Older Youth	73.68%	83.33%
Retention Rate	Adults	78.10%	76.92%
	Dislocated Workers	89.23%	88.14%
	Older Youth	72.41%	57.14%
	Younger Youth	53.95%	72.73%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,268.71	\$ 3,043.38
	Dislocated Workers	80.87%	81.60%
	Older Youth	\$ 2,970.00	-\$ 1,025.00
Credential/Diploma Rate	Adults	21.65%	20.00%
	Dislocated Workers	27.03%	42.19%
	Older Youth	20.00%	37.50%
	Younger Youth	50.36%	75.86%
Skill Attainment Rate	Younger Youth	50.52%	64.21%
Overall Status of Local Performance		Not Met	Met
			X

Mountain Area Service Delivery Area  
Helen Beck, Director

**JobLink Career Centers affiliated to this Local Area:**

-Henderson County JobLink Career Center  
-Madison County JobLink Career Center  
-Mountain Area JobLink Career Center - Buncombe County  
-Transylvania County JobLink Career Center

\*\* For PY 2001, if the Local Area attained performance of at least 80% on nine goals, it is considered to have met performance goals.

**Table O - Local Performance**

Local Area Name: Northwest Piedmont Job Training Consortium	Total Participants Served	Adults	410
		Dislocated Workers	527
		Older Youth	47
		Younger Youth	220
ETA Assigned #: 37200	Total Exiters	Adults	150
		Dislocated Workers	145
		Older Youth	30
		Younger Youth	95
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70.00%	78.93%
	Employers	68.00%	82.77%
Entered Employment Rate	Adults	77.21%	69.39%
	Dislocated Workers	82.33%	85.98%
	Older Youth	58.62%	50.00%
Retention Rate	Adults	79.86%	79.17%
	Dislocated Workers	85.42%	92.39%
	Older Youth	78.57%	70.00%
	Younger Youth	64.29%	57.14%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,692.06	\$ 2,836.10
	Dislocated Workers	86.89%	97.78%
	Older Youth	\$ 2,970.00	\$ 5,704.60
Credential/Diploma Rate	Adults	22.37%	53.33%
	Dislocated Workers	29.31%	65.38%
	Older Youth	20.00%	21.05%
	Younger Youth	30.95%	26.09%
Skill Attainment Rate	Younger Youth	40.63%	81.36%
Overall Status of Local Performance		Not Met	Met
		X	

Northwest Piedmont Job Training Consortium  
Theresa Reynolds, Director

**JobLink Career Centers affiliated to this Local Area:**  
 -Davie County JobLink Career Center  
 -Forsyth County JobLink Career Center  
 -Forsyth County Affiliate JobLink Career Center - Forsyth Tech Community College  
 -Rockingham County JobLink Career Center  
 -Stokes County JobLink Career Center  
 -Surry County JobLink Career Center  
 -Yadkin County JobLink Career Center

Local Area Name: Region C Workforce Development Consortium	Total Participants Served	Adults	235
		Dislocated Workers	534
		Older Youth	40
		Younger Youth	230
ETA Assigned #: 37075	Total Exiters	Adults	15
		Dislocated Workers	62
		Older Youth	0
		Younger Youth	14
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70.00%	80.79%
	Employers	68.00%	0.00%
Entered Employment Rate	Adults	77.78%	100.00%
	Dislocated Workers	79.79%	88.89%
	Older Youth	58.97%	0.00%
Retention Rate	Adults	82.08%	100.00%
	Dislocated Workers	88.34%	87.50%
	Older Youth	83.33%	0.00%
	Younger Youth	65.38%	50.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,127.50	\$ 5,455.41
	Dislocated Workers	84.49%	78.90%
	Older Youth	\$ 3,630.00	\$ 0.00
Credential/Diploma Rate	Adults	29.82%	25.00%
	Dislocated Workers	30.36%	66.67%
	Older Youth	39.13%	0.00%
	Younger Youth	50.00%	62.50%
Skill Attainment Rate	Younger Youth	40.79%	57.14%
Overall Status of Local Performance		Not Met	Met
			X

Region C Workforce Development Consortium  
Bill Robertson, Director

**JobLink Career Centers affiliated to this Local Area:**  
 -Cleveland County JobLink Career Center  
 -McDowell County JobLink Career Center  
 -Rutherford County JobLink Career Center

Table O - Local Performance

Local Area Name: Region D Workforce Development Consortium	Total Participants Served	Adults	162
		Dislocated Workers	426
		Older Youth	34
		Younger Youth	128
ETA Assigned #: 37080	Total Exiters	Adults	46
		Dislocated Workers	90
		Older Youth	8
		Younger Youth	22
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70.00%	84.08%
	Employers	68.00%	85.19%
Entered Employment Rate	Adults	79.23%	92.86%
	Dislocated Workers	78.05%	97.06%
	Older Youth	74.19%	100.00%
Retention Rate	Adults	84.03%	88.24%
	Dislocated Workers	88.24%	81.82%
	Older Youth	80.65%	60.00%
	Younger Youth	56.67%	40.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,822.50	\$ 5,823.08
	Dislocated Workers	93.00%	76.23%
	Older Youth	\$ 3,630.00	\$ 4,309.20
Credential/Diploma Rate	Adults	22.88%	71.43%
	Dislocated Workers	33.85%	80.95%
	Older Youth	30.95%	60.00%
	Younger Youth	30.00%	100.00%
Skill Attainment Rate	Younger Youth	60.53%	76.80%
Overall Status of Local Performance		Not Met	Met
			X

Region D Workforce Development Consortium  
Carole Coates, Director

**JobLink Career Centers affiliated to this Local Area:**  
 -Allegheny County JobLink Career Center  
 -Ashe County JobLink Career Center  
 -Avery County JobLink Career Center  
 -Mitchell County JobLink Career Center  
 -Watauga County JobLink Career Center  
 -Wilkes County JobLink Career Center  
 -Yancey County JobLink Career Center

Local Area Name: Region L Workforce Development Consortium	Total Participants Served	Adults	549
		Dislocated Workers	552
		Older Youth	148
		Younger Youth	734
ETA Assigned #: 37105	Total Exiters	Adults	224
		Dislocated Workers	176
		Older Youth	60
		Younger Youth	182
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70.00%	78.24%
	Employers	68.00%	75.69%
Entered Employment Rate	Adults	65.55%	81.41%
	Dislocated Workers	78.05%	93.66%
	Older Youth	74.40%	58.70%
Retention Rate	Adults	76.05%	83.82%
	Dislocated Workers	86.98%	93.23%
	Older Youth	75.59%	81.48%
	Younger Youth	62.76%	75.21%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,127.50	\$ 2,890.85
	Dislocated Workers	82.60%	92.39%
	Older Youth	\$ 2,970.00	\$ 2,330.43
Credential/Diploma Rate	Adults	30.00%	35.43%
	Dislocated Workers	30.33%	42.86%
	Older Youth	20.00%	33.33%
	Younger Youth	30.67%	55.47%
Skill Attainment Rate	Younger Youth	40.21%	57.53%
Overall Status of Local Performance		Not Met	Met
			X

Region L Workforce Development Consortium  
Pam Whitaker, Director

**JobLink Career Centers affiliated to this Local Area:**  
 -Edgecombe/Nash County JobLink Career Center - Rocky Mount  
 -Edgecombe County Affiliated JobLink Career - ESC  
 -Northampton/Halifax County JobLink Career Center-Roanoke Rapids  
 -Wilson County JobLink Career Center

\*\* For PY 2001, if the Local Area attained performance of at least 80% on nine goals, it is considered to have met performance goals.



## Table O - Local Performance

Local Area Name: Region Q Workforce Investment Consortium	Total Participants Served	Adults	469
		Dislocated Workers	245
		Older Youth	68
		Younger Youth	282
ETA Assigned #: 37160	Total Exiters	Adults	32
		Dislocated Workers	72
		Older Youth	3
		Younger Youth	11
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70.00%	76.30%
	Employers	68.00%	71.05%
Entered Employment Rate	Adults	71.07%	100.00%
	Dislocated Workers	81.10%	100.00%
	Older Youth	54.31%	100.00%
Retention Rate	Adults	79.06%	93.55%
	Dislocated Workers	88.29%	96.00%
	Older Youth	69.05%	100.00%
	Younger Youth	45.36%	100.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,822.50	\$ 8,513.23
	Dislocated Workers	81.96%	96.18%
	Older Youth	\$ 2,970.00	\$ 4,209.00
Credential/Diploma Rate	Adults	40.00%	86.67%
	Dislocated Workers	35.85%	69.23%
	Older Youth	20.61%	0.00%
	Younger Youth	30.15%	12.50%
Skill Attainment Rate	Younger Youth	54.19%	56.73%
Overall Status of Local Performance		Not Met	Met
			X

Region Q Workforce Investment Consortium  
Walter Dorsey, Director

**JobLink Career Centers affiliated to this Local Area:**

-Beaufort County JobLink Career Center  
-Bertie County JobLink Career Center  
-Hertford County JobLink Career Center  
-Martin County JobLink Career Center  
-Pitt County JobLink Career Center

Local Area Name: Regional Partnership Consortium	Total Participants Served	Adults	84
		Dislocated Workers	216
		Older Youth	15
		Younger Youth	35
ETA Assigned #: 37205	Total Exiters	Adults	21
		Dislocated Workers	69
		Older Youth	4
		Younger Youth	10
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70.00%	81.21%
	Employers	68.00%	0.00%
Entered Employment Rate	Adults	68.10%	66.67%
	Dislocated Workers	84.42%	75.41%
	Older Youth	66.67%	0.00%
Retention Rate	Adults	85.61%	92.31%
	Dislocated Workers	86.52%	95.65%
	Older Youth	81.48%	0.00%
	Younger Youth	61.54%	50.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,822.50	\$ 2,716.23
	Dislocated Workers	85.58%	87.74%
	Older Youth	\$ 3,213.96	\$ 0.00
Credential/Diploma Rate	Adults	27.44%	56.25%
	Dislocated Workers	31.79%	55.74%
	Older Youth	26.32%	0.00%
	Younger Youth	31.25%	16.67%
Skill Attainment Rate	Younger Youth	55.81%	92.68%
Overall Status of Local Performance		Not Met	Met
			X

Regional Partnership Consortium  
Janice Scarborough, Director

**JobLink Career Centers affiliated to this Local Area:**

-Alamance County JobLink Career Center  
-Orange County JobLink Career Center  
-Randolph County JobLink Career Center  
-Randolph County Affiliate JobLink Career Center - Randolph Community College



Table O - Local Performance

Local Area Name: Southwestern Workforce Development Consortium	Total Participants Served	Adults	230
		Dislocated Workers	403
		Older Youth	41
		Younger Youth	97
ETA Assigned #: 37065	Total Exiters	Adults	50
		Dislocated Workers	47
		Older Youth	16
		Younger Youth	34
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70.00%	85.99%
	Employers	68.00%	86.42%
Entered Employment Rate	Adults	75.17%	92.86%
	Dislocated Workers	83.90%	90.91%
	Older Youth	64.91%	80.00%
Retention Rate	Adults	75.86%	100.00%
	Dislocated Workers	89.62%	90.00%
	Older Youth	87.04%	100.00%
	Younger Youth	49.40%	100.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,822.50	\$ 5,005.08
	Dislocated Workers	90.78%	123.07%
	Older Youth	\$ 3,394.10	\$ 1,938.33
Credential/Diploma Rate	Adults	29.70%	83.33%
	Dislocated Workers	29.01%	71.43%
	Older Youth	39.74%	70.00%
	Younger Youth	50.00%	84.62%
Skill Attainment Rate	Younger Youth	60.34%	84.38%
Overall Status of Local Performance		Not Met	Met
			X

Southwestern Workforce Development Consortium  
Susan Fouts, Director

**JobLink Career Centers affiliated to this Local Area:**

-Cherokee County JobLink Career Center  
-Clay County JobLink Career Center  
-Graham County Affiliate JobLink Career Center - Tri-County Community College  
-Haywood County JobLink Career Center  
-Jackson County JobLink Career Center  
-Macon County JobLink Career Center  
-Swain County JobLink Career Center

Local Area Name: Western Piedmont Job Training Consortium	Total Participants Served	Adults	188
		Dislocated Workers	472
		Older Youth	7
		Younger Youth	86
ETA Assigned #: 37210	Total Exiters	Adults	15
		Dislocated Workers	25
		Older Youth	1
		Younger Youth	15
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70.00%	88.36%
	Employers	68.00%	0.00%
Entered Employment Rate	Adults	78.83%	100.00%
	Dislocated Workers	78.99%	94.29%
	Older Youth	68.18%	100.00%
Retention Rate	Adults	79.91%	95.00%
	Dislocated Workers	85.85%	93.94%
	Older Youth	78.79%	100.00%
	Younger Youth	50.91%	66.67%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,822.50	\$ 8,243.53
	Dislocated Workers	76.68%	98.88%
	Older Youth	\$ 2,970.00	\$ 9,512.00
Credential/Diploma Rate	Adults	34.51%	80.00%
	Dislocated Workers	26.79%	73.53%
	Older Youth	22.45%	100.00%
	Younger Youth	30.56%	33.33%
Skill Attainment Rate	Younger Youth	40.45%	94.44%
Overall Status of Local Performance		Not Met	Met
			X

Western Piedmont Job Training Consortium  
Sheila Dotson, WFD Director

**JobLink Career Centers affiliated to this Local Area:**

-Burke County JobLink Career Center  
-Caldwell County JobLink Career Center  
-Catawba County JobLink Career Center

## Table O - Local Performance

Local Area Name: Pee Dee Region Workforce Consortium	Total Participants Served	Adults	162
		Dislocated Workers	288
		Older Youth	4
		Younger Youth	129
ETA Assigned #: 37230	Total Exiters	Adults	58
		Dislocated Workers	92
		Older Youth	0
		Younger Youth	49
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70.00%	80.41%
	Employers	68.00%	64.67%
Entered Employment Rate	Adults	74.26%	76.09%
	Dislocated Workers	82.13%	88.66%
	Older Youth	60.00%	75.00%
Retention Rate	Adults	79.57%	85.37%
	Dislocated Workers	87.36%	88.37%
	Older Youth	81.25%	66.67%
	Younger Youth	60.53%	87.50%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,127.50	\$ 3,891.01
	Dislocated Workers	82.22%	108.95%
	Older Youth	\$ 3,530.89	-\$ 564.33
Credential/Diploma Rate	Adults	31.06%	44.90%
	Dislocated Workers	38.50%	71.43%
	Older Youth	38.83%	75.00%
	Younger Youth	45.03%	94.29%
Skill Attainment Rate	Younger Youth	42.73%	86.67%
Overall Status of Local Performance		Not Met	Met
			X

Pee Dee Region Workforce Consortium  
Janice Scarborough, Director

**JobLink Career Centers affiliated to this Local Area:**

-Montgomery County JobLink Career Center  
-Moore County JobLink Career Center  
-Richmond County JobLink Career Center

Local Area Name: Northeastern Workforce Investment Consortium	Total Participants Served	Adults	89
		Dislocated Workers	91
		Older Youth	20
		Younger Youth	55
ETA Assigned #: 37130	Total Exiters	Adults	5
		Dislocated Workers	6
		Older Youth	3
		Younger Youth	2
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70.00%	64.20%
	Employers	68.00%	61.11%
Entered Employment Rate	Adults	74.50%	100.00%
	Dislocated Workers	76.83%	75.00%
	Older Youth	54.80%	100.00%
Retention Rate	Adults	78.91%	100.00%
	Dislocated Workers	82.09%	83.33%
	Older Youth	68.42%	100.00%
	Younger Youth	45.60%	100.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,822.50	\$ 9,855.98
	Dislocated Workers	93.00%	323.13%
	Older Youth	\$ 2,991.47	\$ 2,444.00
Credential/Diploma Rate	Adults	38.30%	84.62%
	Dislocated Workers	34.34%	66.67%
	Older Youth	37.93%	100.00%
	Younger Youth	50.00%	0.00%
Skill Attainment Rate	Younger Youth	59.65%	72.73%
Overall Status of Local Performance		Not Met	Met
			X

Northeastern Workforce Investment Consortium  
Bill Smith, Director

**JobLink Career Centers affiliated to this Local Area:**

-Pasquotank County JobLink Career Center  
-Currituck County Affiliated JobLink Career Center - DSS  
-Washington County JobLink Career Center  
-Chowan County JobLink Career Center  
-Tyrrell County Affiliated JobLink Career Center - DSS  
-Dare County JobLink Career Center

\*\* For PY 2001, if the Local Area attained performance of at least 80% on nine goals, it is considered to have met performance goals.

## Cost of Adult Program Activity Per Local Area

YEAR ENDING JUNE 30, 2002

YEAR ENDING JUNE 30, 2001

Local Area	FUNDS AVAILABLE	AMOUNT EXPENDED	TOTAL SERVED	AVERAGE EXPENDED PER SERVED		FUNDS AVAILABLE	AMOUNT EXPENDED	TOTAL SERVED	AVERAGE EXPENDED PER SERVED
CAPE FEAR	1,230,900.88	1,055,853.65	437	2,416.14		978,341.52	557,096.64	209	2,665.53
CAPITAL AREA	324,962.45	322,677.36	101	3,194.83		349,688.57	323,535.12	60	5,392.25
CENTRAL PIEDMONT	300,805.00	152,890.13	77	1,985.59		268,027.43	124,273.43	51	2,436.73
CENTRALINA	601,096.30	531,089.80	302	1,758.58		536,531.88	368,461.58	138	2,670.01
CHARLOTTE/MECKLENBURG	683,204.56	554,989.60	279	1,989.21		594,953.61	301,793.05	105	2,874.22
CUMBERLAND	370,567.26	189,798.41	141	1,346.09		269,813.00	224,598.74	152	1,477.62
DAVIDSON	145,546.07	113,363.21	122	929.21		130,537.86	101,546.79	164	619.19
EASTERN CAROLINA	1,749,636.05	1,195,469.10	728	1,642.13		1,337,095.90	559,690.85	382	1,465.16
GASTON	363,776.61	248,545.87	166	1,497.26		317,443.19	190,451.58	118	1,614.00
GREENSBORO	482,474.35	328,401.19	397	827.21		412,551.34	293,592.99	244	1,203.25
KERR TAR	629,899.85	444,600.10	139	3,198.56		517,417.82	416,270.97	130	3,202.08
LUMBER RIVER	1,533,752.49	1,410,863.52	705	2,001.22		1,497,109.39	1,390,087.90	487	2,854.39
MID-CAROLINA	382,969.44	340,458.73	273	1,247.10		417,658.98	252,644.54	151	1,673.14
MOUNTAIN AREA	305,077.49	251,870.14	190	1,325.63		295,043.47	208,727.98	138	1,512.52
NORTHWEST PIEDMONT	795,697.13	795,697.13	410	1,940.72		712,158.28	525,107.15	244	2,152.08
REGION C	629,435.86	573,185.92	235	2,439.09		472,990.92	338,927.06	127	2,668.72
REGION D	329,567.57	307,797.90	162	1,899.99		337,490.29	289,317.72	132	2,191.80
REGION L	2,192,293.11	1,720,768.62	549	3,134.37		2,354,971.81	1,432,061.70	450	3,182.36
REGION Q	1,178,029.73	1,087,526.20	469	2,318.82		910,334.49	742,007.76	159	4,666.72
REGIONAL PARTNERSHIP	288,568.00	253,373.65	84	3,016.35		250,908.39	97,854.97	51	1,918.72
SOUTHWESTERN	807,506.67	778,222.91	230	3,383.58		840,108.43	561,824.76	156	3,601.44
WESTERN PIEDMONT	340,869.56	324,262.77	188	1,724.80		442,531.69	287,894.13	110	2,617.22
PEE DEE	546,490.66	423,715.85	162	2,615.53		470,257.21	225,117.55	101	2,228.89
NORTHEASTERN	397,173.96	158,448.22	89	1,780.32		270,343.39	138,286.43	68	2,033.62
	<b>\$ 16,610,301.05</b>	<b>\$ 13,563,869.98</b>	<b>6,635</b>	<b>\$ 2,044.29</b>		<b>\$ 14,984,308.86</b>	<b>\$ 9,951,171.39</b>	<b>4,127</b>	<b>\$ 2,411.24</b>

# A-21 NORTH CAROLINA WORKFORCE INVESTMENT ACT

## Cost of Dislocated Worker Program Activity Per Local Area

YEAR ENDING JUNE 30, 2002

YEAR ENDING JUNE 30, 2001

Local Area	FUNDS AVAILABLE	AMOUNT EXPENDED	TOTAL SERVED	AVERAGE EXPENDED PER SERVED		FUNDS AVAILABLE	AMOUNT EXPENDED	TOTAL SERVED	AVERAGE EXPENDED PER SERVED
CAPE FEAR	772,953.07	555,165.07	220	2,523.48		514,442.68	262,186.61	194	1,351.48
CAPITAL AREA	550,804.58	511,979.57	280	1,828.50		346,424.10	285,929.52	86	3,324.76
CENTRAL PIEDMONT	311,879.47	194,516.55	164	1,186.08		258,164.97	141,080.50	82	1,720.49
CENTRALINA	723,432.19	723,432.19	813	889.83		885,931.77	761,328.58	550	1,384.23
CHARLOTTE/ MECKLENBURG	658,158.71	621,479.22	410	1,515.80		512,421.71	501,325.00	157	3,193.15
CUMBERLAND	228,736.92	182,107.71	149	1,222.20		307,871.12	264,252.20	139	1,901.09
DAVIDSON	160,468.44	103,242.56	228	452.82		164,751.03	136,554.59	116	1,177.19
EASTERN CAROLINA	1,591,243.02	1,201,423.01	694	1,731.16		1,244,047.25	389,763.23	290	1,344.01
GASTON	544,047.00	469,726.49	543	865.06		636,239.44	557,098.48	239	2,330.96
GREENSBORO	547,234.21	348,985.27	193	1,808.21		438,249.30	253,670.09	151	1,679.93
KERR TAR	687,723.31	440,679.65	257	1,714.71		571,111.37	352,067.06	161	2,186.75
LUMBER RIVER	937,118.86	803,963.57	497	1,617.63		819,973.37	532,744.51	324	1,644.27
MID-CAROLINA	486,552.44	486,552.44	564	862.68		530,039.72	356,525.28	316	1,128.24
MOUNTAIN AREA	370,664.25	334,804.74	305	1,097.72		390,596.78	312,898.53	172	1,819.18
NORTHWEST PIEDMONT	1,212,314.46	1,023,214.29	527	1,941.58		1,000,325.52	519,983.06	336	1,547.57
REGION C	1,036,124.93	910,329.55	534	1,704.74		655,573.24	452,438.50	267	1,694.53
REGION D	426,348.49	426,348.49	426	1,000.82		433,231.82	383,890.33	277	1,385.89
REGION L	1,213,121.84	972,202.72	552	1,761.24		992,417.38	809,267.54	411	1,969.02
REGION Q	993,720.81	589,372.38	245	2,405.60		1,126,114.28	679,689.47	205	3,315.56
REGIONAL PARTNERSHIP	499,167.16	424,826.27	216	1,966.79		594,831.62	363,347.46	162	2,242.89
SOUTHWESTERN	735,742.06	607,018.85	403	1,506.25		560,355.78	265,118.72	116	2,285.51
WESTERN PIEDMONT	621,616.30	621,616.30	472	1,316.98		527,088.46	214,601.16	196	1,094.90
PEE DEE	377,933.10	362,713.51	288	1,259.42		453,720.65	332,977.55	192	1,734.26
NORTHEASTERN	609,621.62	192,787.74	91	2,118.55		359,572.28	145,391.66	71	2,047.77
	\$ 16,296,727.24	\$ 13,108,488.14	9,071	\$ 1,445.10		\$ 14,323,495.64	\$ 9,274,129.63	5,210	\$ 1,780.06

## Cost of Youth Program Activity Per Local Area

YEAR ENDING JUNE 30, 2002

YEAR ENDING JUNE 30, 2001

Local Area	FUNDS AVAILABLE	AMOUNT EXPENDED	TOTAL SERVED	AVERAGE EXPENDED PER SERVED		FUNDS AVAILABLE	AMOUNT EXPENDED	TOTAL SERVED	AVERAGE EXPENDED PER SERVED
CAPE FEAR	2,169,562.06	899,107.93	257	3,498.47		1,651,358.87	547,234.81	254	2,154.47
CAPITAL AREA	820,243.49	361,795.84	137	2,640.85		594,699.08	185,565.59	77	2,409.94
CENTRAL PIEDMONT	521,340.61	121,025.03	41	2,951.83		350,673.28	42,969.67	18	2,387.20
CENTRALINA	2,143,980.09	580,363.92	248	2,340.18		1,130,917.68	403,935.59	117	3,452.44
CHARLOTTE/MECKLENBURG	1,367,393.00	515,465.23	204	2,526.79		1,008,675.94	196,210.07	39	5,031.03
CUMBERLAND	988,337.79	291,971.89	217	1,345.49		733,153.00	238,013.21	164	1,451.30
DAVIDSON	311,717.49	130,462.34	108	1,207.98		281,335.49	131,155.00	96	1,366.20
EASTERN CAROLINA	3,095,374.33	782,989.90	332	2,358.40		2,223,486.91	489,427.58	166	2,948.36
GASTON	1,480,941.20	338,032.18	103	3,281.87		552,133.79	127,895.59	45	2,842.12
GREENSBORO	1,115,114.02	303,803.41	219	1,387.23		759,666.73	175,333.71	83	2,112.45
KERR TAR	1,357,072.02	562,110.33	274	2,051.50		1,059,821.40	388,952.38	140	2,778.23
LUMBER RIVER	3,911,336.07	1,624,963.19	741	2,192.93		3,041,231.31	1,030,074.24	469	2,196.32
MID-CAROLINA	731,936.30	335,866.35	182	1,845.42		638,224.83	297,893.53	114	2,613.10
MOUNTAIN AREA	576,396.40	224,616.04	193	1,163.81		458,338.68	164,725.28	122	1,350.21
NORTHWEST PIEDMONT	1,612,124.18	727,041.08	267	2,723.00		1,450,748.91	661,379.73	185	3,575.03
REGION C	1,705,118.93	572,711.79	270	2,121.15		1,312,808.82	515,053.89	182	2,829.97
REGION D	864,201.30	387,107.35	162	2,389.55		731,860.63	339,853.33	131	2,594.30
REGION L	4,132,937.83	1,907,763.29	882	2,163.00		3,598,185.40	1,692,922.57	661	2,561.15
REGION Q	2,596,567.81	678,776.14	350	1,939.36		1,840,811.90	486,212.09	207	2,348.85
REGIONAL PARTNERSHIP	501,586.27	146,058.89	50	2,921.18		338,709.38	79,242.11	39	2,031.85
SOUTHWESTERN	1,635,673.15	462,298.82	138	3,349.99		1,306,118.98	397,471.83	99	4,014.87
WESTERN PIEDMONT	618,396.25	248,560.11	93	2,672.69		571,388.28	278,750.03	51	5,465.69
PEE DEE	998,080.94	356,490.54	133	2,680.38		820,684.83	299,972.89	108	2,777.53
NORTHEASTERN	737,141.89	208,762.61	75	2,783.50		537,863.14	147,990.25	26	5,691.93
	\$ 35,992,573.42	\$ 12,768,144.20	5,676	\$ 2,249.50		\$ 26,992,897.26	\$ 9,318,234.97	3,593	\$ 2,593.44

## Performance Results Per Local Area

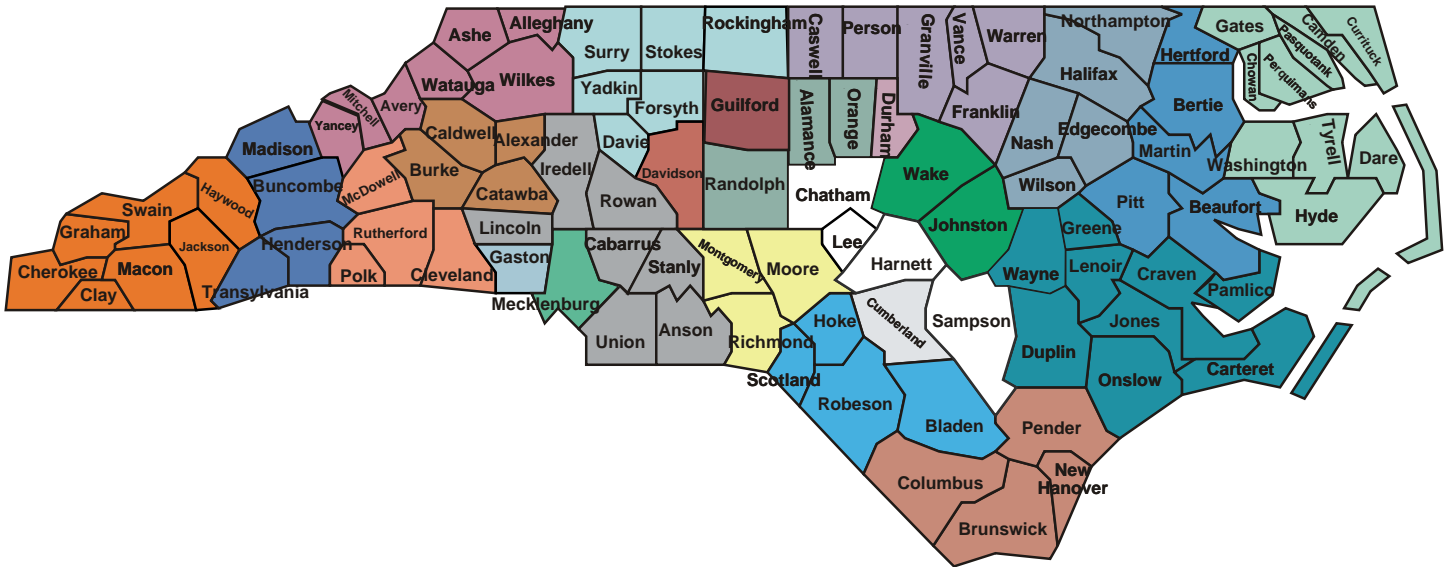
Local Area	Adult Entered Employment Rate	Dislocated Workers Entered Employment Rate	Older Youth Entered Employment Rate		Adult Employment Retention Rate	Dislocated Worker Employment Retention Rate	Older Youth Employment Retention Rate	Younger Youth Employment Retention Rate
CAPE FEAR	65.79%	81.25%	28.57%		81.82%	90.38%	75.00%	63.95%
CAPITAL AREA	92.31%	90.48%	0.00%		75.00%	94.74%	0.00%	0.00%
CENTRAL PIEDMONT	58.82%	75.56%	0.00%		80.00%	94.12%	0.00%	0.00%
CENTRALINA	80.00%	90.15%	100.00%		85.71%	90.76%	100.00%	0.00%
CHARLOTTE/MECKLENBURG	35.29%	90.20%	0.00%		85.71%	84.78%	0.00%	0.00%
CUMBERLAND	70.00%	80.00%	50.00%		81.82%	92.86%	100.00%	100.00%
DAVIDSON	73.02%	87.04%	100.00%		92.73%	93.62%	100.00%	38.10%
EASTERN CAROLINA	80.00%	88.64%	25.00%		83.33%	97.44%	50.00%	47.62%
GASTON	57.14%	93.33%	100.00%		87.50%	100.00%	100.00%	100.00%
GREENSBORO	80.65%	89.74%	75.00%		78.57%	85.71%	100.00%	68.42%
KERR TAR	88.24%	90.54%	88.89%		91.36%	95.52%	90.00%	72.73%
LUMBER RIVER	81.68%	89.47%	70.83%		82.42%	87.25%	72.22%	63.64%
MID-CAROLINA	76.47%	79.10%	80.00%		80.85%	84.91%	50.00%	85.71%
MOUNTAIN AREA	64.71%	86.76%	83.33%		76.92%	88.14%	57.14%	72.73%
NORTHWEST PIEDMONT	69.39%	85.98%	50.00%		79.17%	92.39%	70.00%	57.14%
REGION C	100.00%	88.89%	0.00%		100.00%	87.50%	0.00%	50.00%
REGION D	92.86%	97.06%	100.00%		88.24%	81.82%	60.00%	40.00%
REGION L	81.41%	93.66%	58.70%		83.82%	93.23%	81.48%	75.21%
REGION Q	100.00%	100.00%	100.00%		93.55%	96.00%	100.00%	100.00%
REGIONAL PARTNERSHIP	66.67%	75.41%	0.00%		92.31%	95.65%	0.00%	50.00%
SOUTHWESTERN	92.86%	90.91%	80.00%		100.00%	90.00%	100.00%	100.00%
WESTERN PIEDMONT	100.00%	94.29%	100.00%		95.00%	93.94%	100.00%	66.67%
PEE DEE	76.09%	88.66%	75.00%		85.37%	88.37%	66.67%	87.50%
NORTHEASTERN	100.00%	75.00%	100.00%		100.00%	83.33%	100.00%	100.00%
STATEWIDE	77.06%	88.03%	65.36%		84.97%	91.09%	78.57%	67.68%

## Performance Results Per Local Area

Local Area	Adult Earnings Change	Dislocated Worker Earnings Replacement Rate	Older Youth Earnings Change		Adult Credential Rate	Dislocated Worker Credential Rate	Older Youth Credential Rate	Younger Youth Diploma Rate	Younger Youth Skill Attainment Rate
CAPE FEAR	\$2,908.06	91.46%	\$3,365.25		26.03%	57.14%	22.22%	38.10%	62.18%
CAPITAL AREA	\$2,908.33	101.79%	\$0.00		60.00%	50.00%	0.00%	54.55%	67.50%
CENTRAL PIEDMONT	\$5,188.40	105.10%	\$0.00		13.04%	27.27%	0.00%	0.00%	58.82%
CENTRALINA	\$5,908.67	81.78%	\$1,667.33		37.50%	36.36%	66.67%	5.56%	27.14%
CHARLOTTE/ MECKLENBURG	\$684.29	85.55%	\$0.00		17.65%	48.57%	0.00%	0.00%	0.00%
CUMBERLAND	\$6,334.86	86.23%	(\$1,675.50)		22.58%	34.29%	0.00%	41.67%	63.79%
DAVIDSON	\$2,879.31	94.95%	\$6,442.00		57.78%	64.86%	100.00%	54.55%	73.76%
EASTERN CAROLINA	\$6,116.54	121.05%	\$2,743.00		45.45%	41.86%	12.50%	32.43%	67.88%
GASTON	\$3,133.50	103.55%	\$13,649.00		50.00%	73.33%	100.00%	0.00%	76.47%
GREENSBORO	(\$348.38)	81.47%	\$7,874.65		52.94%	55.56%	50.00%	88.24%	71.56%
KERR TAR	\$1,644.51	85.79%	\$885.44		82.35%	55.36%	54.55%	66.67%	72.09%
LUMBER RIVER	\$3,526.64	91.85%	\$933.59		30.54%	55.00%	28.00%	56.59%	66.12%
MID-CAROLINA	\$3,351.57	90.07%	\$1,492.75		40.68%	70.37%	50.00%	44.44%	76.15%
MOUNTAIN AREA	\$3,043.38	81.60%	(\$1,025.00)		20.00%	42.19%	37.50%	75.86%	64.21%
NORTHWEST PIEDMONT	\$2,836.10	97.78%	\$5,704.60		53.33%	65.38%	21.05%	26.09%	81.36%
REGION C	\$5,455.41	78.90%	0.00		25.00%	66.67%	0.00%	62.50%	57.14%
REGION D	\$5,823.08	76.23%	\$4,309.20		71.43%	80.95%	60.00%	100.00%	76.80%
REGION L	\$2,890.85	92.39%	\$2,330.43		35.43%	42.86%	33.33%	55.47%	57.53%
REGION Q	\$8,513.23	96.18%	\$4,209.00		86.67%	69.23%	0.00%	12.50%	56.73%
REGIONAL PARTNERSHIP	\$2,716.23	87.74%	\$0.00		56.25%	55.74%	0.00%	16.67%	92.68%
SOUTHWESTERN	\$5,005.08	123.07%	\$1,938.33		83.33%	71.43%	70.00%	84.62%	84.38%
WESTERN PIEDMONT	\$8,243.53	98.88%	\$9,512.00		80.00%	73.53%	100.00%	33.33%	94.44%
PEE DEE	\$3,891.01	108.95%	(\$564.33)		44.90%	71.43%	75.00%	94.29%	86.67%
NORTHEASTERN	\$9,855.98	323.13%	\$2,444.00		84.62%	66.67%	100.00%	0.00%	72.73%
STATEWIDE	\$3,704.49	92.27%	\$2,544.87		43.64%	54.55%	38.24%	54.57%	66.93%



## North Carolina Local Areas



- |   |   |
|---|---|
| <span style="display: inline-block; width: 15px; height: 15px; background-color: #C85A3A; border: 1px solid black;"></span> Cape Fear SDA Job Training Consortium                         | <span style="display: inline-block; width: 15px; height: 15px; background-color: #FFFFFF; border: 1px solid black;"></span> Middle Carolina Local Workforce Investment Area |
| <span style="display: inline-block; width: 15px; height: 15px; background-color: #008040; border: 1px solid black;"></span> Capital Area Workforce Development Consortium                 | <span style="display: inline-block; width: 15px; height: 15px; background-color: #003366; border: 1px solid black;"></span> Mountain Area Service Delivery Area             |
| <span style="display: inline-block; width: 15px; height: 15px; background-color: #993366; border: 1px solid black;"></span> Central Piedmont Service Delivery Area                        | <span style="display: inline-block; width: 15px; height: 15px; background-color: #66CC99; border: 1px solid black;"></span> Northeastern Workforce Investment Consortium    |
| <span style="display: inline-block; width: 15px; height: 15px; background-color: #666666; border: 1px solid black;"></span> Centralina Workforce Development Consortium                   | <span style="display: inline-block; width: 15px; height: 15px; background-color: #66CCCC; border: 1px solid black;"></span> Northwest Piedmont Job Training Consortium      |
| <span style="display: inline-block; width: 15px; height: 15px; background-color: #008080; border: 1px solid black;"></span> Charlotte/Mecklenburg Workforce Development Consortium        | <span style="display: inline-block; width: 15px; height: 15px; background-color: #FFFF00; border: 1px solid black;"></span> Pee Dee Region Workforce Consortium             |
| <span style="display: inline-block; width: 15px; height: 15px; background-color: #CCCCCC; border: 1px solid black;"></span> Cumberland County Local Area                                  | <span style="display: inline-block; width: 15px; height: 15px; background-color: #FF6600; border: 1px solid black;"></span> Region C Workforce Development Consortium       |
| <span style="display: inline-block; width: 15px; height: 15px; background-color: #993333; border: 1px solid black;"></span> Davidson County Local Area                                    | <span style="display: inline-block; width: 15px; height: 15px; background-color: #993366; border: 1px solid black;"></span> Region D Workforce Development Consortium       |
| <span style="display: inline-block; width: 15px; height: 15px; background-color: #006666; border: 1px solid black;"></span> Eastern Carolina Job Training Consortium                      | <span style="display: inline-block; width: 15px; height: 15px; background-color: #6699CC; border: 1px solid black;"></span> Region L Workforce Development Consortium       |
| <span style="display: inline-block; width: 15px; height: 15px; background-color: #66CCCC; border: 1px solid black;"></span> Gaston County Local Area                                      | <span style="display: inline-block; width: 15px; height: 15px; background-color: #006699; border: 1px solid black;"></span> Region Q Workforce Investment Consortium        |
| <span style="display: inline-block; width: 15px; height: 15px; background-color: #993333; border: 1px solid black;"></span> Greensboro/High Point/Guilford County Job Training Consortium | <span style="display: inline-block; width: 15px; height: 15px; background-color: #669999; border: 1px solid black;"></span> Regional Partnership Consortium                 |
| <span style="display: inline-block; width: 15px; height: 15px; background-color: #996699; border: 1px solid black;"></span> Kari Far Interlocal Cooperative Consortium for Job Training   | <span style="display: inline-block; width: 15px; height: 15px; background-color: #FF6600; border: 1px solid black;"></span> Southwestern Workforce Development Consortium   |
| <span style="display: inline-block; width: 15px; height: 15px; background-color: #006699; border: 1px solid black;"></span> Lumber River Job Training Consortium                          | <span style="display: inline-block; width: 15px; height: 15px; background-color: #996633; border: 1px solid black;"></span> Western Piedmont Job Training Consortium        |



**Cape Fear SDA Job Training Consortium**

**Director:** Margie Parker, Director  
1480 Harbour Drive  
Wilmington, NC 28401

**Phone:** 910-395-4553  
**Fax:** 910-395-2684  
**Email:** mparker@capefearcog.org

**Chair:** Craig Umstead  
Carolina Eye Associates  
2840 South College Road, Suite 407  
Wilmington, NC 28412

**Phone:** 910-295-2100  
**Fax:** 910-295-0917  
**Email:** craigumst1@aol.com

**Counties:** Brunswick, Columbus, New Hanover, Pender

Chartered JobLinks: Brunswick County JobLink Career Center  
Columbus County JobLink Career Center  
New Hanover County JobLink Career Center  
Pender County JobLink Career Center

**Capital Area Workforce Development Consortium**

**Director:** Brenda Savage, Director  
PO Box 550  
Raleigh, NC 27602

**Phone:** 919-856-6048  
**Fax:** 919-856-6038  
**Email:** bsavage@co.wake.nc.us

**Chair:** Durwood Woodall  
V.P. Tarheel Tooling  
PO Box 1063  
Smithfield, NC 27577

**Phone:** 919-965-5151  
**Fax:** 919-965-6168  
**Email:** durwoodall@mindspring.com

**Counties:** Johnston, Wake

Chartered JobLinks: Johnston County JobLink Career Center  
Johnston County Affiliate Joblink Career Center  
Wake County JobLink Career Center  
Wake County Affiliate JobLink Career Center

**Central Piedmont Service Delivery Area**

**Director:** Alan DeLisle  
101 City Hall Plaza  
Durham, NC 27702

**Phone:** 919-560-4965  
**Fax:** 919-560-4986  
**Email:** delisle@ci.durham.nc.us

**Chair:** Brig. Gen. Steve Smith, US Army Ret.  
Director of Human Resources, Duke Hospital  
DUMC 3904, 1522 Duke Hospital South  
Durham, NC 27710

**Phone:** 919-684-5680  
**Fax:** 919-684-5565  
**Email:** smith314@mc.duke.edu

**Counties:** Durham

Chartered JobLinks: Durham County JobLink Career Center

**Centralina Workforce Development Consortium**

**Director:** David Hollars, Director  
PO Box 35008  
Charlotte, NC 28235

**Phone:** 704-348-2717  
**Fax:** 704-347-4710  
**Email:** dhollars@centralina.org

**Chair:** Mark Whitley  
Carolina Carpet Care and Restoration  
269 Executive Park Drive  
Concord, NC 28025

**Phone:** 704-788-3522  
**Fax:** 704-784-3886  
**Email:** mwhitley@cetlink.net

**Counties:** Anson, Cabarrus, Iredell, Lincoln, Rowan, Stanly, Union

Chartered JobLinks: Anson County JobLink Career Center  
Cabarrus County JobLink Career Center  
Iredell County JobLink Career Center Moorseville  
Iredell County JobLink Career Center Statesville  
Lincoln County JobLink Career Center  
Rowan County JobLink Career Center  
Stanly County JobLink Career Center  
Union County JobLink Career Center

**Charlotte/Mecklenburg Workforce Development Consortium**

**Director:** Deborah Mikysa, Executive Director  
700 Parkwood Avenue  
Charlotte, NC 28205

**Phone:** 704-336-3952  
**Fax:** 704-336-7259  
**Email:** dlmikysa@ci.charlotte.nc.us

**Counties:** Mecklenburg

**Chair:** Chris Rolfe  
Duke Energy Corp.  
422 S. Church Street - PB04J  
Charlotte, NC 28242-0001  
**Phone:** 704-382-4343  
**Fax:** 704-382-4155  
**Email:** crolfe@duke-energy.com

Chartered JobLinks: Charlotte/Mecklenburg County JobLink Career Center South Blvd.  
Charlotte/Mecklenburg County JobLink Career Center Uptown

**Cumberland County Local Area**

**Director:** Patrick Hurley, Director  
PO Drawer 1829  
410 Ray Avenue  
Fayetteville, NC 28302  
**Phone:** 910-323-3421 ext. 123  
**Fax:** 910-323-5755  
**Email:** Patrick.Hurley@ncmail.net

**Counties:** Cumberland

Chartered JobLinks: Cumberland County JobLink Career Center

**Chair:** David M. McCune, Sr.  
McCune Technology  
PO Box 53834  
Fayetteville, NC 28305  
**Phone:** 910-424-2978  
**Fax:** 910-424-1311  
**Email:** david@mccune1.com

**Davidson County Local Area**

**Director:** Pat Everhart, Director  
Job Training & Employment Center  
PO Box 1067  
Lexington, NC 27293-1067  
**Phone:** 336-242-2065  
**Fax:** 336-248-5410  
**Email:** peverhart@co.davidson.nc.us  
**Counties:** Davidson

Chartered JobLinks: Davidson County JobLink Career Center-Lexington  
Thomasville JobLink Career Center

**Chair:** Ricky Murphy  
Professional Insurance Services  
25 West Guilford St  
Thomasville, NC 27360  
**Phone:** 336-472-2398  
**Fax:** 336-475-4737  
**Email:** rkm72358@aol.com

**Eastern Carolina Job Training Consortium**

**Director:** Tammy Childers, Director  
1341 South Glenburnie Road  
New Bern, NC 28562  
**Phone:** 252-636-6901  
**Fax:** 252-638-3569  
**Email:** childers@ecwdb.org

**Counties:** Carteret, Craven, Duplin, Greene, Jones, Lenoir, Onslow, Pamlico, Wayne

Chartered JobLinks: Carteret County JobLink Career Center  
Craven County JobLink Career Center  
Duplin County JobLink Career Center  
Greene County Affiliate JobLink Career Center  
Jones County Affiliate JobLink Career Center  
Lenoir County JobLink Career Center  
Onslow County JobLink Career Center  
Pamlico County JobLink Career Center  
Wayne County JobLink Career Center  
Wayne County Affiliate JobLink Career Center

**Chair:** Phil Prescott  
313 Metcalf St  
New Bern, NC 28562  
**Phone:** 252-670-1245  
**Fax:** 252-559-2271  
**Email:** phil-prescott@rocketmail.com

**Gaston County Local Area**

**Director:** Mike Felt, Director  
330 N. Marrietta Street  
Gastonia, NC 28052

**Phone:** 704-862-7930  
**Fax:** 704-862-7939  
**Email:** mfelt@co.gaston.nc.us

**Counties:** Gaston

Chartered JobLinks: Gaston County JobLink Career Center

**Chair:** Janet Sweet  
The Cookson Company  
800 Tulip Dr, PO Box 2757  
Gastonia, NC 28053  
**Phone:** 704-866-9146  
**Fax:** 704-865-9001  
**Email:** jsweet@cooksondoor.com

**Greensboro/High Point/Guilford County Job Training Consortium**

**Director:** Lillian Plummer, Director  
303 North Raleigh Street  
Greensboro, NC 27401

**Phone:** 336-373-5922  
**Fax:** 336-373-5840  
**Email:** lillian.plummer@ci.greensboro.nc.us

**Counties:** Guilford

Chartered JobLinks: Greensboro/High Point JobLink Career Center  
Guilford County JobLink Career Center-High Point

**Chair:** Joan White  
High Point Regional Hospital  
600 Lindsay Street  
PO Box 2476  
High Point, NC 27262  
**Phone:** 336-878-6068  
**Fax:** None  
**Email:** jwhite@hprhs.com

**Kerr-Tar Interlocal Cooperative Consortium for Job Training**

**Director:** Jane Ball-Groom, Director  
PO Box 709  
Henderson, NC 27536

**Phone:** 252-436-2040  
**Fax:** 252-436-2055  
**Email:** jballgroom@kerrtarco.org

**Counties:** Caswell, Franklin, Granville, Person, Vance, Warren

Chartered JobLinks: Caswell County JobLink Career Center  
Franklin County JobLink Career Center  
Granville County JobLink Career Center  
Granville County Affiliate JobLink Career Center  
Person County JobLink Career Center ESC  
Person County JobLink Career Center Piedmont CC  
Vance County JobLink Career Center  
Vance County Affiliate JobLink Career Center  
Warren County JobLink Career Center ESC  
Warren County Affiliate JobLink Career Center Vance-Granville CC

**Chair:** Bryan Pfohl  
Carolina Sunrock Corporation  
PO Box 25  
Butner, NC 27509  
**Phone:** 919-554-4502  
**Fax:** 919-575-5713  
**Email:** None

**Lumber River Job Training Consortium**

**Director:** Dana Powell  
4721 Fayetteville Road  
Lumberton, NC 28358

**Phone:** 910-618-5533  
**Fax:** 910-618-5716  
**Email:** dip@mail.lrcog.dst.nc.us

**Counties:** Bladen, Hoke, Robeson, Scotland

Chartered JobLinks: Bladen County JobLink Career Center  
Hoke County Affiliate JobLink Career Center  
Robeson County JobLink Career Center  
Scotland County Affiliate JobLink Career Center

**Chair:** John Wishart, Chair  
Alamac Knits  
PO Box 1347  
Lumberton, NC 28359  
**Phone:** 910-618-2428  
**Fax:** 910-618-2211  
**Email:** john.wishart@alamacusa.com

**Mid-Carolina Local Workforce Investment Area**

**Director:** Mary Ann Dolister, Director  
PO Drawer 1510  
Fayetteville, NC 28302  
**Phone:** 910-323-4191 ext. 30  
**Fax:** 910-323-9330  
**Email:** madolister@fayetteville.net

**Chair:** Roland Hall  
PO Box 1023  
Roseboro, NC 28382  
**Phone:** 910-525-4182  
**Fax:** None  
**Email:** rhall@intrstar.net

**Counties:** Chatham, Harnett, Lee, Sampson

Chartered JobLinks: Chatham County JobLink Career Center  
Harnett County JobLink Career Center  
Lee County JobLink Career Center  
Sampson County JobLink Career Center

**Mountain Area Service Delivery Area**

**Director:** Helen Beck, Director  
PO Box 729  
Asheville, NC 28802

**Chair:** Doug Keen  
Keen Impressions  
1848 Brevard Rd  
Arden, NC 28704  
**Phone:** 828-681-5881  
**Fax:** 828-681-5440  
**Email:** None

**Phone:** 828-250-4760 or 4762  
**Fax:** 828-255-5833  
**Email:** helen.beck@ncmail.net  
**Counties:** Buncombe, Henderson, Madison, Transylvania

Chartered JobLinks: Henderson County JobLink Career Center  
Madison County JobLink Career Center  
Mountain Area JobLink Career Center Buncombe Co.  
Transylvania County JobLink Career Center

**Northeastern Workforce Investment Consortium**

**Director:** Bill Smith  
PO Box 646  
Hertford, NC 27944  
**Phone:** 252-426-5753  
**Fax:** 252-426-8482  
**Email:** billsmith27932@hotmail.com

**Chair:** Phil How  
113 Perquimans Ct  
Hertford, NC 27944  
**Phone:** 252-426-3575  
**Fax:** 252-426-8482  
**Email:** howgp@mchsi.com

**Counties:** Camden, Chowan, Currituck, Dare, Gates, Hyde, Pasquotank, Perquimans, Tyrrell, Washington

Chartered JobLinks: Chowan County JobLink Career Center  
Currituck County Affiliate JobLink Career Center  
Dare County JobLink Career Center  
Pasquotank County JobLink Career Center  
Tyrrell County Affiliate JobLink Career Center  
Washington County JobLink Career Center

**Northwest Piedmont Job Training Consortium**

**Director:** Theresa Reynolds, Director  
400 West Fourth Street, Suite 400  
Winston-Salem, NC 27101

**Chair:** Michael W. Fogleman  
Unifi, Inc.  
PO Box 19109  
Greensboro, NC 27410  
**Phone:** 336-316-5569  
**Fax:** 336-316-5754  
**Email:** mfoglema@unifi-inc.com

**Phone:** 336-761-2111  
**Fax:** 336-761-2112  
**Email:** treynolds@nwpcog.dst.nc.us

**Counties:** Davie, Forsyth, Rockingham, Stokes, Surry, Yadkin

Chartered JobLinks: Davie County JobLink Career Center  
Forsyth County JobLink Career Center  
Forsyth County Affiliate JobLink Career Center  
Rockingham County JobLink Career Center  
Stokes County Affiliate JobLink Career Center  
Surry County JobLink Career Center  
Yadkin County JobLink Career Center

### Pee Dee Region Workforce Consortium

**Director:** Janice Scarborough, Director  
PO Box 1883  
Asheboro, NC 27204-1883

**Phone:** 336-629-5141  
**Fax:** 336-629-1290  
**Email:** janices@regionalcs.org

**Counties:** Montgomery, Moore, Richmond

Chartered JobLinks: Montgomery County JobLink Career Center  
Moore County JobLink Career Center  
Richmond County JobLink Career Center

**Chair:** Don Trexler  
Alandale Knitting Company  
210 Burnette St  
Troy, NC 27371  
**Phone:** 910-572-1371  
**Fax:** None  
**Email:** dtrexler@alandale.net

### Region C Workforce Development Consortium

**Director:** Bill Robertson, Director  
PO Box 841  
Rutherfordton, NC 28139

**Phone:** 828-287-0262 ext. 1245  
**Fax:** 828-287-2735  
**Email:** brobertson@regionc.org

**Counties:** Cleveland, McDowell, Polk, Rutherford

Chartered JobLinks: Cleveland County JobLink Career Center  
McDowell County JobLink Career Center  
Rutherford County JobLink Career Center

**Chair:** Rhett Oglesby  
Dan River Inc.  
PO Box 150  
Harris, NC 28074  
**Phone:** 828-247-2025  
**Fax:** None  
**Email:** roglesby@danriver.com

### Region D Workforce Development Consortium

**Director:** Carole Coates, Director  
PO Box 1820  
Boone, NC 28607

**Phone:** 828-265-5434 ext. 130  
**Fax:** 828-265-5439  
**Email:** ccoates@regiond.org

**Counties:** Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, Yancey

Chartered JobLinks: Alleghany County JobLink Career Center  
Ashe County JobLink Career Center  
Avery County JobLink Career Center  
Mitchell County JobLink Career Center  
Watauga County JobLink Career Center  
Wilkes County JobLink Career Center  
Yancey County JobLink Career Center

**Chair:** Sandy Reese  
IRC  
PO Box 1860  
Boone, NC 28607  
**Phone:** 828-264-8861  
**Fax:** None  
**Email:** sandy.reese@ircct.com

### Region L Workforce Development Consortium

**Director:** Pam Whitaker, Director  
PO Drawer 2748  
Rocky Mount, NC 27802  
**Phone:** 252-446-0411  
**Fax:** 252-446-5651  
**Email:** pwhitaker@ucpcog.org

**Counties:** Edgecombe, Halifax, Nash, Northampton, Wilson

Chartered JobLinks: Edgecombe/Nash County JobLink Career Center-Rocky Mount  
Edgecombe County Affiliate JobLink Career Center  
Northampton/Halifax County JobLink Career Center-Roanoke Rapids  
Wilson County JobLink Career Center

**Chair:** Charles McElheney  
405 W. Littleton Road  
Roanoke Rapids, NC 27870  
**Phone:** 252-537-2565  
**Fax:** 252-537-1333  
**Email:** None

## Region Q Workforce Investment Consortium

**Director:** Walter Dorsey, Director  
1385 John Small Avenue  
PO Box 1787  
Washington, NC 27889  
**Phone:** 252-940-1600 ext. 232  
**Fax:** 252-940-1601  
**Email:** wdorsey@mideastcom.org

**Chair:** Sam Carson  
Carson Peanut Company  
PO Box 514  
Bethel, NC 27812  
**Phone:** 252-825-4931  
**Fax:** None  
**Email:** None

**Counties:** Beaufort, Bertie, Hertford, Martin, Pitt

Chartered JobLinks: Beaufort County JobLink Career Center  
Bertie County JobLink Career Center  
Hertford County JobLink Career Center  
Martin County JobLink Career Center  
Pitt County JobLink Career Center

## Regional Partnership Consortium

**Director:** Janice Scarborough, Director  
PO Box 1883  
Asheboro, NC 27204-1883  
**Phone:** 336-629-5141  
**Fax:** 336-629-1290  
**Email:** janices@regionalcs.org

**Chair:** Cleon Currie  
8607 High Rock Rd  
Efland, NC 27243  
**Phone:** 336-563-3830  
**Fax:** 336-629-1290  
**Email:** None

**Counties:** Alamance, Orange, Randolph

Chartered JobLinks: Alamance County JobLink Career Center  
Orange County JobLink Career Center  
Randolph County JobLink Career Center  
Randolph County Affiliate JobLink Career Center

## Southwestern Workforce Development Consortium

**Director:** Susan Fouts, Director  
PO Box 850  
Bryson City, NC 28713

**Phone:** 828-488-9211 ext. 3037  
**Fax:** 828-488-3950  
**Email:** susan@regiona.org

**Chair:** Leon Tatham  
Sioux Tools, Inc.  
117 Levi Rd  
Murphy, NC 28906  
**Phone:** 828-835-9765  
**Fax:** 800-722-7236  
**Email:** None

**Counties:** Cherokee, Clay, Graham, Haywood, Jackson, Macon, Swain

Chartered JobLinks: Cherokee County JobLink Career Center  
Clay County Affiliate JobLink Career Center  
Graham County Affiliate JobLink Career Center  
Haywood County JobLink Career Center  
Jackson County JobLink Career Center  
Macon County JobLink Career Center  
Swain County JobLink Career Center

## Western Piedmont Job Training Consortium

**Director:** Sheila Dotson, WFD Director  
736 4th St, SW  
PO Box 9026  
Hickory, NC 28603  
**Phone:** 828-485-4218  
**Fax:** 828-322-5991  
**Email:** sdotson@wpcog.dst.nc.us

**Chair:** Shirley Orrell  
Shurtape, Inc.  
PO Box 530  
Hickory, NC 28603  
**Phone:** 828-328-2131 ext. 4420  
**Fax:** 828-465-2517  
**Email:** sorrel@shufordmills.com

**Counties:** Alexander, Burke, Caldwell, Catawba

Chartered JobLinks: Burke County JobLink Career Center  
Caldwell County JobLink Career Center  
Catawba County JobLink Career Center



[www.ncdet.com](http://www.ncdet.com)  
[www.ncjoblink.com](http://www.ncjoblink.com)  
[www.nccommerce.com](http://www.nccommerce.com)





NORTH CAROLINA DEPARTMENT OF COMMERCE  
DIVISION OF EMPLOYMENT & TRAINING

313 Chapanoke Road, Suite 120  
4316 Mail Service Center  
Raleigh, NC 27699-4316  
919-661-6010 Fax 919-662-4770

[www.ncdet.com](http://www.ncdet.com)